

**NEW HAMPSHIRE
OFFICE OF PROFESSIONAL LICENSURE AND
CERTIFICATION (OPLC)**



**ANNUAL REPORT
JULY 1, 2020–JUNE 30, 2021**



GOVERNOR AND EXECUTIVE COUNCIL

Governor Christopher T. Sununu

Honorable Joseph D. Kenney, Executive Councilor, District One
 Honorable Cinde Warmington, Executive Councilor, District Two
 Honorable Janet Stevens, Executive Councilor, District Three
 Honorable Theodore L. Gatsas, Executive Councilor, District Four
 Honorable David K. Wheeler, Executive Councilor, District Five

OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
7th Annual Report

This report contains information regarding the following licensed, certified, or registered professions:

Acupuncturists	Magnetic Resonance Technologists
Acupuncture Detoxification Specialists	Marriage & Family Therapists
Advanced Practice Registered Nurses	Manicurists; Booths/Shops/Schools
Architects & Firms	Manufactured Housing Installers
Athletic Trainer	Manufacturers (Pharmacy)
Audiologists	Massage Therapists
Barbers & Master Barbers; Booths/Shops/Schools	Master Licensed Alcohol & Drug Counselor
Body Artists	Medical Imaging/Radiation Therapists
Bodyworkers	Medical Technicians
Brokers, Salespersons, & Firms	Medication Nursing Assistants
Certified Public Accountants & Firms	Midwives
Certified Recovery Support Workers	Naturopathic Doctors
Chiropractors	Nuclear Medicine Technologists
Clinical Mental Health Counselors	Nursing Home Administrators
Court Reporters	Occupational Therapists & Assistants
Cosmetologists; Booths/Shops/Schools	Oil Heating Technicians
Crematories	Ophthalmic Dispensers
Dental Hygienists	Optometrists
Dentists	Outsourcing Facilities
Dietitians	Pastoral Psychotherapists
Distributors (Pharmacy)	Pharmacies
Domestic Appliance Technicians	Pharmacists & Pharmacist Interns
Drug or Device Distribution Agents	Pharmacy Technicians
Electricians	Physical Therapists & Assistants
Electrologists	Physicians
Engineers & Firms	Physician Assistants
Estheticians; Booths/Shops/Schools	Plumbers, Master Plumbers, & Business Entities

<p>Family Mediators Foresters Funeral Directors & Embalmers Gas Fitters Geologists Genetic Counselor Guardian ad Litem Hearing Aid Dealers Home Inspectors Land Surveyors Landscape Architects Licensed Alcohol & Drug Counselors Licensed Clinical Supervisors Licensed Independent Clinical Social Workers Licensed Nursing Assistants Licensed Practical Nurses Limited Retail Drug Distributors Limited X-Ray Machine Operators</p>	<p>Podiatrists Psychologists Radiation Therapists Radiographers Radiologist Assistants Real Estate Appraisers & Management Cos. Recreational Therapists & Assistants Registered Nurses Septic System Evaluators School Social Workers School Psychologists Soil Scientists Sonographers Speech Language Pathologists & Assistants Tanning Facilities Veterinarians Wetland Scientists</p>
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Executive Summary

The purpose of the Office of Professional Licensure and Certification (OPLC) is to promote efficient professional healthcare licensing and professional technical licensing in the State of New Hampshire. Pursuant to RSA 310-A, in FY21 OPLC oversaw the administration of forty-seven occupational licensing boards; these Boards, Councils, and Commissions directly regulate their professions pursuant to the powers, duties, functions, and responsibilities granted to them by individual practice acts. OPLC provides administrative, clerical, business processing and recordkeeping support to these Boards, Councils, and Commissions to assist in carrying out all statutory objectives in an efficient manner.

In addition, in FY21, OPLC directly regulated four professions, with the advice of advisory boards. OPLC had sole regulatory authority over one profession. To promote workforce opportunities in the State by increasing the interstate mobility of licensed professionals, in FY21 OPLC was authorized to issue temporary and emergency licenses to individuals licensed in other jurisdictions. For further information regarding licenses active under OPLC in FY21, see Appendix A (Total Active Licensure at End of FY21) and Appendix D (Total COVID-19 Emergency Licenses).

In FY21, OPLC undertook several initiatives to meet its statutory objective of achieving efficient operations. These initiatives are detailed below.

OPLC Restructuring

In FY21, OPLC continued its restructuring initiative developed in FY20. The plan called for restructuring agency personnel based on job function in lieu of subject matter. OPLC sought necessary statutory changes in HB2 to create the Division of Licensing and Board Administration and Division of Enforcement. In FY21, OPLC's restructuring efforts paved the way to streamline processes and establish efficiencies in process. OPLC anticipates completing its restructuring in FY22.

Creation of Enforcement Unit

An initial phase in OPLC's FY21 restructuring included establishing an Enforcement Unit. Staff with enforcement-related responsibilities were grouped together on the first floor of 7 Eagle Square, under a centralized management structure. Enforcement Staff collaborated with many boards to acquire legal authority to streamline OPLC's complaint intake process so that the agency could provide better support. Working together, the boards and the agency created one complaint process for the large majority of the boards under OPLC. This significantly reduced the timeframe for complaints to be processed and permitted accurate tracking.

Customer Support

In FY21, OPLC determined that housing customer service with individual license clerks created single sources of failure, and significantly disrupted licensing staff from being able to timely and efficiently issue licenses. Accordingly, in March 2021, OPLC launched a customer service unit to consolidate the customer service experience and ensure that no call is left unanswered. At the conclusion of FY21, the Customer Service Unit (CSU) was fielding all customer service inquiries to the OPLC. OPLC averages 500 calls per day. With

the addition of new software, OPLC is now able to track the purpose of each call and respond proactively to reduce call volume and increase communications with licensees.

Hearings Examiner

Another area of opportunity for improvement that OPLC identified in FY21 was a need for an attorney to assist the boards in drafting legal decisions and orders, at a bare minimum. In November 2020, OPLC hired an attorney to function as a Hearings Examiner. By the end of FY21, the majority of boards were utilizing the hearings examiner to assist with drafting legal orders, providing legal advice, and presiding over hearings. Rather than orders taking months to be released to the parties, the hearings examiner was able to draft decisions in a two-week timeframe.

DOJ/OPLC Collaboration (Client Counseling and Enforcement)

In FY21, OPLC worked with the Department of Justice (DOJ) to determine a way to improve legal support all boards, councils, and commissions within the agency. Historically, DOJ provided two forms of support to OPLC and the boards, councils, and commissions within the agency— (1) client counseling from attorneys through the Civil Bureau; and (2) assistance with investigations and prosecutions through the Administrative Prosecutions Unit in the Consumer Bureau. Due to OPLC's restructuring, in FY21, OPLC was able to provide legal support in-house. Accordingly, OPLC and DOJ shifted the approach to client counseling and enforcement to ensure the agencies optimal, efficient legal support to all boards, councils, and commissions.

Beginning April 1, 2021, the agencies provided all boards, councils, and commissions with an attorney or member of senior leadership to attend all meetings for the entire meeting. OPLC continued to provide initial assistance for legal questions arising between meetings; For questions that required additional support, OPLC coordinated with DOJ for legal assistance.

Regarding enforcement activities and support, OPLC and DOJ concluded that DOJ's front-line support for enforcement activities was no longer needed. State agencies typically handle their own enforcement activities and utilize DOJ for backup, as needed. Given the OPLC's reorganization, the agencies reached an agreement to dissolve the Administrative Prosecutions Unit as of July 1, 2021. Beginning in FY22, and with the passing of HB2, the Division of Enforcement within OPLC will handle enforcement cases. In FY22 and FY23, OPLC will fully fund three positions at DOJ for dedicated legal support in the Civil Bureau and Consumer Bureau. It is anticipated that the Consumer Bureau will be able to handle more unlicensed practice and provide legal support to investigators and prosecutors.

Key Legislation

OPLC and the Boards were very active during the FY21 legislative session. Pertinent OPLC-requested bills included SB58 (enacted); certain provisions of SB133 (enacted); and, SB13 (laid on the table). Other legislation significantly impacting OPLC and/or the boards included: HB70, HB94, HB143, HB567, HB572, SB45, and SB57. In FY21, OPLC obtained software to assist the agency with bill tracking and to provide boards with updates.

Continued COVID-19 Response

OPLC worked diligently throughout FY21 to timely license individuals to assist with the State's COVID-19 response. Among other things, OPLC issued thousands of emergency licenses, typically in 24 business hours from receipt of completed application. When the State of Emergency ended, OPLC promulgated an emergency rule to convert all emergency licenses to a temporary license, to avoid disruptions in continuity of care. For additional emergency licensing statistics, see Appendix D.

OPLC Physical Relocation and Office Expansion

In FY21, OPLC vacated the Anna Philbrook Building so that the Department of Health and Human Services (DHHS) could convert the building to transitional housing. There was no appropriate state-owned building available and, at the time, the only commercial space that was available within a very short timeframe was 7 Eagle Square in Concord, New Hampshire. OPLC entered into a ten-year lease for the first, second, and third floors of 7 Eagle Square, which was approved by Governor and Council on August 5, 2020.

Notably, the 16,247 square feet of space acquired by OPLC in August 2020 was an approximate 40% decrease in space that OPLC occupied at the Anna Philbrook Building in FY20. Following OPLC's physical relocation, OPLC increased staff members (including embedded IT support and licensing staff). The boards returned to in-person meetings on May 7, 2021. Modifications were made to support social distancing. As such, OPLC quickly outgrew its space at 7 Eagle Square. At the close of FY21, OPLC sought to obtain additional office space located on the fourth floor of 7 Eagle Square. OPLC's lease amendment was approved in FY22.

Information Technology

In FY21, OPLC added two additional positions to its Information Technology unit. With a staffing compliment of two Business Systems Analysts and an Information Technology Manager, the OPLC was able to initiate many IT initiatives with a primary focus on improving stakeholder and customer experiences. In addition, these resources were able to enhance collaborative partnerships with NH Department of Information Technology for better access to the shared technical resources required for many of the goals and objectives represented in the OPLC Advanced Information Technology Plan (AITP).

OPLC on the World Wide Web

Through the OPLC reorganization efforts, the OPLC was challenged with creating a single organizational identity online while providing access to fifty plus professional boards. Development of the new OPLC website began in October 2020 and launched in January 2021. The new OPLC site design and standards provide a consistent look and feel with easy access to Board information, licensure resources, laws and rules and other Board appropriate online resources under a single OPLC organization. The new website architecture allows for future enhancements and efficient access to important information.

Online Licensing

In an effort for continuous development of processes that improve operations, productivity, and efficiencies, a primary goal of the OPLC in FY21 was to make all licensing available online. In December 2020, development began for allowing online renewal of licenses for

all Boards. In April of 2021, work was complete and all OPLC licensed professions were able to complete renewals of licenses online through the State of NH Egov portal and My License Office (MLO). Planning for initial licensing online was completed in May 2021 with work to begin in Fiscal Year 2022.

Communications

As a result of internal organizational changes, OPLC reviewed how it communicates with the public, professions, and Boards. This analysis resulted in many changes for improving communication and access to the OPLC. Initiatives included a complete rework of OPLC's phone directories for better access to the appropriate resources; standardization of email addresses; and, resource assignment, development, and implementation of email listings of licensees by professions with email mailing software that allows timely communications.

Process Improvement

Quality improvement and business redesign allowed the IT team to work closely with OPLC business units in the development of business and technical solutions that support continuous improvement of operations. These collaborative initiatives resulted in modifying systems that comply with OPLC operational needs while improving data and system integrity. Many board operational functions were able to be consolidated into OPLC organizational functions for improved productivity and efficiencies.

Board Collaboration and Public Access to the Boards

Throughout the COVID-19 New Hampshire State of Emergency, the OPLC was able to realize the benefits of online collaboration tools. Utilization of these tools continued beyond the State of Emergency providing the board members, professionals, and the public access to scheduled Board meetings, hearings, and events. OPLC Board rooms are now equipped with technology that can accommodate remote access and participation in board business. Meeting information and links to participate is represented on every profession's website at <https://www.oplc.nh.gov/>.

Planning for the Future

Many of the initiatives that were successful in FY21 provide a foundation for continuous improvement of OPLC operations and acquisition of appropriate business solutions. In FY22, plans are in place for the development and implementation of an Enforcement case management system, continued development of the OPLC online web presence, initial online licensing, and resources for supporting the Board partnerships.

BOARD DIRECTORY AND RULEMAKING

Accountancy, Board of

Members of the Board¹

Debra Grott, CPA
Jeffrey A. Graham, CPA
Frederick G. Briggs, Jr., CPA
Jennifer H. Elder, CPA
Jeffrey P. Seifert, Public Member
Richard S. Silverman, CPA
Charles R. Powell, Public Member

Term Expiration

December 2, 2021
November 19, 2023
December 2, 2022
December 2, 2023
September 17, 2023
December 2, 2025
September 21, 2025

FY21 Rulemaking

None

Effective Date

Acupuncture Licensing, Board of

Members of the Board

L. Cindy Theroux-Jette
Diane M. Chase
Amy R. Goldstein, Public Member
Vicki Irwin
Jody L. Bell

Term Expiration

October 14, 2022
September 8, 2024
September 8, 2024
October 14, 2022
September 8, 2023

FY21 Rulemaking

None

Effective Date

Architects, Board of

Members of the Board

Sheldon Pennoyer
Wayne Richardson, Public Member
James A. Loft
Sonya Misiaszek
Adam L. Wagner

Term Expiration

September 9, 2021
September 9, 2022
September 9, 2025
September 9, 2023
July 26, 2024

¹ For purposes of this Annual Report, all members of boards listed were appointed at the conclusion of FY21.

FY21 Rulemaking	Effective Date
None	

Athletic Trainers, Governing Board of

Members of the Board

Term Expiration

Scott J. Roy, AT, Chair	January 8, 2019
Kristy Ridings, AT	January 8, 2023
Scott Kidder, AT	January 8, 2021
Andrea Elliott, Public Member	February 17, 2022
Patrick J. Casey, Physician Member	March 18, 2016

FY21 Rulemaking	Effective Date
1. Repeal/Readopt/Readopt w/Amend Ath 300, various Requirements for Licensure	October 30, 2020

Barbering, Cosmetology and Esthetics, Board of

Members of the Board

Term Expiration

Holly Rodrigues, Manicurist	July 1, 2018
Jeanne Chappell, Cosmetology School Owner	March 26, 2021
Kimberly A. Hannon, Cosmetologist	July 1, 2023
Joshua Craggy, Barber	July 1, 2021
Kassie J. Dubois, Esthetician	June 30, 2022
Dana M. Pierce, Tanning Facility Owner	February 9, 2020
Sarah J. Partridge, Public Member	July 1, 2024

FY21 Rulemaking	Effective Date
1. Adopt Bar 700 Mobile Barbershops	October 30, 2020
2. Readopt w/Amend Bar 302.05, 302.07, 404.04, 404.05 School Shop Requirements, Licensee Standards, Fines, and Inspection Notices	May 13, 2021

Chiropractic Examiners, Board of

Members of the Board

Term Expiration

Stephanie Mills	August 24, 2025
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Denise Pickowicz
 Tamara L. Lovelace
 David C. Lundgren
 Lawrence Patten, Public Member

August 24, 2025
 August 24, 2022
 August 24, 2022
 December 28, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Amend Ch 404.01(f) Continuing Education Hours and Courses	September 4, 2020
2. Readopt w/Amend Ch 214.02 Timeframe for Public Written Comments	April 6, 2021

Court Reporters, Board of

Members of the Board

Camille M. Palladino Duffy
 Vacancy, Attorney
 Denise Cascio Bolduc
 Theresa M. McGuire Harkins
 Brent T. Lemire, Public Member

Term Expiration

October 3, 2017
 October 3, 2023
 October 3, 2020
 October 3, 2024
 January 30, 2016

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Dental Examiners, Board of

Members of the Board

Puneet Kochhar
 Ellen M. Legg
 Roger A. Achong
 Jay A. Patel
 Lisa A. Scott
 Muhenad Samaan
 Linda Tatarczuch, Public Member
 John Giraldo
 Howard J. Ludington

Term Expiration

July 15, 2025
 July 15, 2024
 July 26, 2024
 July 15, 2024
 July 26, 2023
 August 12, 2021
 August 12, 2021
 July 15, 2022
 July 15, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Readopt Den 401.03, 402.01, 403.03, 403.07 Dental Assistants' Duties, Dental Hygienists' Duties, Continuing Education	April 9, 2020

Electricians' Board

Members of the Board

Michael Palmeri, Master Electrician, Chair
 Matthew Connors, Master Electrician
 Dexter Robblee, Public Member
 William J. Infantine, Public Member
 Henry Szumiesz, Journeyman Electrician
 Sean P. Toomey, P.E., State Fire Marshal Designee

Term Expiration

July 1, 2025
 June 30, 2022
 August 26, 2021
 October 28, 2021
 July 1, 2023
 Ex-officio Member

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Readopt w/Amend Elec 304.01, 305.01, 403.02 Qualifications, Examination, and Continuing Education	May 11, 2021

Examiners of Nursing Home Administrators, Board of

Members of the Board

Daniel A. Estee
 Ted J. Purdy
 Luanne S. Rogers
 Arthur O'Leary
 Anthony Linardos
 Mark J. Bonica
 Anne L. Howe
 Barry E. Conway, Public Member
 Vacant

Term Expiration

January 1, 2020
 April 11, 2021
 April 11, 2021
 February 6, 2022
 February 6, 2022
 January 2, 2022
 May 31, 2019
 November 1, 2019

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Family Mediator Certification, Board of

Members of the Board

Marianne L. Rousseau
 Robert D. Hunt, Attorney
 Francis F. Lane, CFM
 Lynn E. Aaby, CFM
 Keely Noyes
 Mary Sargent, CFM
 Honorable Jennifer A. Lemire

Term Expiration

September 6, 2022
 October 11, 2022
 November 4, 2024
 January 27, 2022
 September 6, 2022
 November 1, 2022
 Ex-officio Member

Master Tom Cooper
 Erin P. Jasina, Public Member
 VACANT (Public Member)
 VACANT (Mental Health Professional)

Ex-officio Member
 April 10, 2020
 April 10, 2023
 April 10, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Genetic Counselors, Governing Board of

Members of the Board

Term Expiration

Lisa A. Demers
 Kathryn Bomba
 Erica Stelmach
 Thomas Merritt, Public Member
 Gary Kaufman, Physician Member

November 6, 2020
 November 6, 2019
 November 6, 2023
 November 6, 2018
 November 6, 2016

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Guardian ad Litem Board

Members of the Board

Term Expiration

David Villotti, Child Protection Agency
 VACANT, Guardian ad Litem
 Susan Duncan, Public Member
 Edward Gordon, Public Member
 Sarah Blodgett, Executive Director NH Judicial Council
 Member Betsy Paine, CASA of New Hampshire
 Member Master Henrietta Luneau, Appointed by
 Chief Justice NH Supreme Court
 Member Senator Martha Hennessey, Appointed by the
 President NH State Senate
 Member Representative David Welch, Appointed by the
 Speaker of the NH House

June 2017
 June 2021
 June 2020
 October 2022
 Ex-officio
 Ex-officio
 Ex-officio
 Ex-officio
 Ex-officio Member

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Hearing Care Providers, Board of

Members of the Board

Jessica L. Williams, Hearing Aid Dealer
 Rachel M. Parkington, Public Member
 Laura O'Brien Robertson, Audiologist
 Jason Vanier, Hearing Aid Dealer

Term Expiration

April 23, 2022
 April 23, 2021
 April 23, 2020
 April 23, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Home Inspectors, Board of

Members of the Board

Joseph M. Griffin, Home Inspector
 Gregory Davis, Home Inspector
 James Gray, Home Inspector
 Lee Carroll, Public Member
 Damon E. Burt, Public Member
 Nathan Perry Lemay, Home Inspector
 Nicholas Jette, Home Inspector

Term Expiration

December 18, 2025
 December 18, 2025
 December 18, 2025
 December 18, 2020
 April 1, 2022
 December 18, 2021
 December 18, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Installation Standards Board

Members of the Board

Gary Francoeur, Owner/Operator Park <100
 nominated by NHMHA, Chair
 John Flanders, Installer nominated by NHMHA
 Fred Emanuel, PE, nom. by Board of PE
 James Baird, Dealer/Retailer nominated by NHMHA
 Linda Rogers, Owner/Operator Park
 <100 nominated by NHMHA
 Eric Kaufman, Owner/Operator Park
 >100 nominated by NHMHA
 Vacancy
 Robert Wentworth, Jr., Municipal Building Code Official
 Nominated by NHBOA

Term Expiration

October 3, 2024
 October 3, 2024
 October 3, 2019
 October 3, 2020
 October 3, 2022
 October 3, 2023
 March 6, 2022
 October 3, 2020

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Landscape Architects, Board of

Members of the Board

Term Expiration

R. Gordon Leedy	August 9, 2020
Greg M. Grigsby	August 23, 2019
Katherine Weiss	August 23, 2022
Vacancy, Public Member	August 9, 2026
Leo Urban	August 23, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Licensed Allied Health Professionals, Office of

Members of the Board of Directors

Joseph V. Shanley, PTA, Chair of the Physical Therapy Governing Board
 Scott Roy, AT, Chair of the Athletic Trainers Governing Board
 Olivia Freeman, OT, Chair of the Occupational Therapy Governing Board
 Lisa Demers, LGC, Chair of the Genetic Counselors Board
 Michael Bassett, RT, Chair of the Recreational Therapy Board
 Mariellen Mackay, Chair of the Speech-Language Pathology Board
 Richard Mozier, Jr., RCP, Chair of the Respiratory Care Practitioners Governing Board

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Licensed Dietitians, Board of

Members of the Board

Term Expiration

Dena Shields	December 6, 2022
Lisa J. Prospert	December 6, 2023
Heather S. McMahon, Public Member	March 28, 2021
Courtney Eaton	December 6, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Licensing for Alcohol and Other Drug Use Professionals, Board of

Members of the Board

Term Expiration

Jacqueline Abikoff, MLADC	January 28, 2021
Serene Eastman, Public Member	January 28, 2019
Alexandra H. Hamel, MLADC	January 28, 2022
Angela Whiting, CRSW	May 15, 2022
Kelly M. Luedke, MLDAC	January 28, 2021
Dawna Jones, MLADC	January 28, 2023
Kathleen Russo, LADC	January 28, 2019

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Licensing for Foresters, Board of

Members of the Board

Term Expiration

Steven S. Roberge, Public Forester	August 22, 2024
Director of the Div. of Forest & Lands, Vacant	August 22, 2022
Colleen M. O'Neill, Forest Landowner	August 22, 2023
Jacob P. Bronnenberg, Private Forester	August 22, 2020
Ann W. Davis, Forest Landowner	August 22, 2019
Richard R. Roy, Industrial Forester	August 22, 2023
Public Member, Vacant	November 7, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Licensure for Land Surveyors, Board of

Members of the Board

Term Expiration

William J. Doucet	August 12, 2024
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Timonthy Peloquin
 Michael R. Dahlberg
 Joseph M. Wichert
 Ginny Chrisenton, Public Member

July 11, 2024
 August 12, 2023
 February 3, 2025
 February 3, 2022

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Mechanical Licensing Board

Members of the Board

Term Expiration

Joseph Nash, Journeyman/Master Plumber	October 2, 2022
Paul D'Allesandro, Journeyman/Master Plumber	October 2, 2021
Jesse Doucette, Fuel Gas Fitter	October 2, 2022
Paul Perry Jr., Fuel Gas Fitter rep. Propane Fuel Industry	October 16, 2023
Robert Roy, Certified Heating Equip. Installer	October 2, 2021
Vacancy, Master Plumber, Licensed Fuel Gas Fitter & Heating Equipment Installer/Service	October 2, 2022
Peter Kendrigan, Public Member	October 2, 2023
Steven Guercia, Certified Water Treatment Technician	October 2, 2021

<u>FY21 Revenue²</u>	
Certified Statement	1,050.00
Initial License	168,615.00
Late Fee	2,975.00
Reinstatement Fee	28,990.00
Renewal Fee	916,060.00
Upgrade Fee	10,625.00
Duplicate License	375.00
Seminar Provider Fee	6,300.00
TOTAL	1,134,990.00

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

² Revenue for the Mechanical Licensing Board is not included in Appendix C, as Mechanical Licensing Board was part of Department of Safety in FY21. The revenue set forth in this table is derived from data in the My License Office (MLO) portal.

Medical Imaging and Radiation Therapy, Board of

Members of the Board

Brandy C. Cusson, Radiographer
Jocelyn Chertoff, Radiologist
Raymond R. Hebert, Public Member
Tammy A. Newell, Radiation Therapist
Richard T. Serino, Nuclear Medicine Technologist
Winslow E. Whitten, Sonographer
Public Member, Vacant

Term Expiration

July 13, 2022
September 7, 2021
November 8, 2023
August 22, 2021
September 7, 2021
July 13, 2022
September 7, 2022

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Adopt Mirt 400 Continued Status	July 24, 2020

Medicine, Board of

Members of the Board

Vacancy, Physician Member
Emily R. Baker
Jonathan Ballard
Michael Barr
David C. Conway
Gilbert J. Fanciullo
Susan M. Finerty, Physician Assistant Member
Nina C. Gardner, Public Member
Richard G. Kardell, Osteopathic Member
Vacant, Public Member
Linda M. Tatarczuch, Public Member

Term Expiration

April 21, 2026
April 21, 2024
Ex-officio Member
April 21, 2025
December 3, 2021
December 3, 2021
April 21, 2023
October 14, 2021
May 12, 2025
December 18, 2021
February 7, 2022

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Readopt w/Amend Med 411.02 Criteria for setting fines	August 7, 2020

Mental Health Practice, Board of

Members of the Board

Marriage & Family Therapist, Vacant
Gary E. Goodnough, Mental Health Counselor
Dayl H. Hufford, DMin, Pastoral Psychotherapist
Deborah Kennedy, Public Member
Sheryl Reasoner, Community Health Ctr. Member

Term Expiration

October 31, 2023
October 31, 2022
October 31, 2021
February 17, 2020
October 2, 2022

Samuel Rosario, LICSW, School Social Worker Member
 Christina Gibben, Public Member
 Deborah Robinson
 Community Health Center, Vacant
 Licensed School Social Worker, Vacant

October 31, 2022
 October 31, 2022
 September 27, 2024

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Readopt w/Amend Mhp 102.01, Mhp 103.01-103.04 Organizational Rules	June 30, 2021

Midwifery Council

Members of the Council

Sherry A. Stevens,
 Kathryn Hartwell
 Evelyn Aissa, Public Member
 Mark D. Carney, Pediatrician
 Heidi F. Rinehart, Obstetrician
 Amy E. Darling

Term Expiration

September 28, 2022
 September 28, 2023
 September 28, 2021
 August 9, 2023
 September 28, 2023
 November 10, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Natural Scientists, Board of

Members of the Board

Damon Burt, Wetlands Scientist
 Christopher Albert, Wetlands Scientist
 James H. Long, Soil Scientist
 Soil Scientist, Vacancy
 Douglas Martin, Public Member
 Public Member, Vacant
 Public Member, Vacant

Term Expiration

October 26, 2017
 October 26, 2018
 June 30, 2025
 June 30, 2025
 November 1, 2019
 November 19, 2022
 December 17, 2022

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Naturopathic Board of Examiners

Members of the Board

Glee Corsetti-Hooper, Public Member
 Bert Mathieson
 Erik Nelson
 David Olarsch
 Candice Scholl

Term Expiration

October 1, 2022
 June 1, 2024
 May 1, 2023
 April, 30, 2024
 January 31, 2025

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Readopt w/Amend Nat 406 Formulary	September 24, 2020
2. Readopt w/Amend Nat 101.01, 102.01, 103.06, 203.01, 212.08-212.11, 218 Changes to Organizational and Procedural Rules	November 26, 2020
3. Readopt w/Amend Nat 300-400, Nat 600-700 Licensing Requirements, Continued Status, Scope of Practice, and Formulary Council	November 26, 2020

Nursing, Board of

Members of the Board

Tracey L. Collins, RN
 Matthew Kitsis, RN
 Joni Menard, RN
 Beth A. Fersch, LPN
 Gene E. Harkless, APRN
 Maureen Murtagh, LPN
 Samantha L. O'Neill, Public Member
 Wendy Stanley Jones, RN
 Melissa M. Tuttle, LNA
 Melissa A. Underhill, LNA
 Public Member, Vacant

Term Expiration

May 11, 2022
 May 10, 2024
 May 10, 2024
 May 10, 2021
 May 10, 2022
 November 16, 2021
 May 10, 2024
 May 10, 2022
 October 24, 2019
 October 24, 2022
 December 21, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Emergency Rule-Readopt w/Amend Nur 704.06 Instructor Qualifications	December 4, 2020
2. Emergency Rule-Adopt Nur 301.02 Nursing Licensing Requirements	June 25, 2021

Occupational Therapy, Governing Board

Members of the Board

Olivia Freeman
 Patricia H. Gruttemeyer, Public Member
 Nicole L. Quartulli, OTA
 Traci Johnson
 Sarah L. Hinkley

Term Expiration

January 8, 2023
 August 18, 2022
 March 4, 2022
 September 21, 2022
 January 8, 2024

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Pharmacy Board

Members of the Board

Helen C. Pervanas, Pharmacist
 John R. Genovese, Hospital Pharmacist
 David A. Rochefort, Pharmacist
 Candace C. W. Bouchard, Public Member
 Nicole J. Harrington, Pharmacist
 Lindsey Laliberte, Pharmacist
 Karl Peicker, Pharmacist

Term Expiration

September 6, 2021
 September 6, 2023
 September 6, 2026
 October 14, 2021
 September 6, 2023
 September 6, 2022
 October 31, 2024

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
<ol style="list-style-type: none"> 1. Readopt w/Amend Ph 401.01, 401.02, 403.02, 403.03, 601.01, 601.06, 602.01, 1001.01, 1002.12, 2003.02, 2003.04, 2005.01-2005.03 Biennial Licensing 2. Declaratory Ruling—Issued pursuant to Ph 206.02(a) and under RSA 318:16-b; RSA 318:16-d; RSA 318:55; RSA 329:1; RSA 329:24; Ph 1304.01; Ph 1304.02; 42 U.S.C. §247d-6d; and 85 CFR 15198, 21012, 35100, 52136, 52137, 52139, and 52140. Concerning whether federal Department of Health and Human Services declarations and guidance under the Public Readiness and Emergency Preparedness (PREP) Act preempt NH law regarding pharmacy scope of practice related to vaccines that pharmacists, pharmacy interns, and pharmacy technicians may order or administer. 	<p>October 15, 2020</p> <p>December 16, 2020</p>

Physical Therapy, Governing Board

Members of the Board

Joseph V. Shanley, PTA
Martha B. Aguiar, Public Member
Lea Bruch, Public Member
Gillian Cavezzali
Nicole Lavoie
Jennifer Rosene

Term Expiration

January 8, 2022
October 28, 2015
September 16, 2016
January 8, 2021
January 8, 2023
January 8, 2024

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Podiatry, Board of

Members of the Board

Jennifer S. Sartori
Matthew L. Burrell
Julie M. Shaheen
Serena R. Shomody
Daniel Morrissey, Public Member

Term Expiration

June 3, 2022
August 25, 2022
December 5, 2022
April 27, 2024
August 4, 2017

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Professional Engineers, Board of

Members of the Board

Christopher R. Mulleavey
Marc W. Morin
Alex Azodi
Charles W. Ackroyd
Public Member, Vacant

Term Expiration

August 21, 2024
August 21, 2020
August 21, 2018
August 21, 2022
August 21, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Professional Geologists, Board of

Members of the Board

Muriel Robinette
 Adam Dumville, Public Member
 Frederick H. Chormann, Jr, State Geologist, Secretary
 Nikki Delude Roy
 Erin Kirby
 Jeffrey Marts

Term Expiration

October 4, 2022
 February 14, 2021
 Ex-officio Member
 October 4, 2023
 October 4, 2024
 October 4, 2025

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Professional Licensure and Certification, Office of

Professions Regulated

Body Artist/Practitioner
 Electrologist
 Massage Therapist
 Ophthalmic Dispenser/Optician
 Practitioner-Reflexologist, Structural Integrator, Asian bodywork therapist

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Emergency Rule—Adopt Plc 1002.23 Initial Fees and Renewal Fees for Pharmacies and Mail Order Pharmacies	October 23, 2020
2. Emergency Rule—Adopt Plc 802.03 Method for Applying for a Student Nurse Emergency License	December 11, 2020
3. Emergency Rule—Adopt Plc 802.04 Method for Applying for a Licensed Nursing Assistant Emergency License	December 31, 2020
4. Readopt w/Amend Plc 401.06, Plc 402.03, Plc404.01 Changes to Body Art Rules	April 13, 2021
5. Emergency Rule—Adopt Plc 800 Procedures for Issuing Temporary Licenses	June 11, 2021

Psychologists, Board of

Members of the Board

Lauren Greenwald, Public Member
 James Beauregard
 James Halla

Term Expiration

July 1, 2023
 July 1, 2022
 July 1, 2022

Tonya F. Warren	July 1, 2024
Robert P. Walrath	July 1, 2021
Deborah Warner	July 1, 2023
Public Member, Vacancy	July 1, 2022
Klaran W. Warner, Public Member	July 1, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Amend, Readopt w/Amend Psyc 202.01 intro. & (p), 204.02 Informal Resolution	August 7, 2020
2. Readopt w/Amend Psyc 302.05, 303.02, 303.04, 303.05 Post-Doctoral Supervision, Application Process, Temporary License Application, and Written Examinations	August 7, 2020

Real Estate Appraiser Board

Members of the Board

Term Expiration

Patricia Sherman, Public Member	May 13, 2019
Andrew G. Lemay, Certified General Appraiser,	August 12, 2021
Charles F. Schubert, Real Estate Appraiser	August 12, 2020
Mark Correnti, Certified Residential Appraiser	August 12, 2022
Justin K. Macagba, Rep. NH Lending Institution	August 12, 2019
Kimothy Griffin, Banking Commission Designee	Ex-officio Member
Public Member, Vacant	September 17, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Readopt w/Amend Rab 302.01, Rab 302.03 Appraiser Qualification Criteria, Educational Requirements for Certification/Licensure	June 23, 2021

Real Estate Commission

Members of the Commission

Term Expiration

Richard W. Hinch, Broker	September 15, 2021
Steven F. Hyde, Attorney	September 15, 2023
Susan L. Doyle, Salesperson	September 15, 2022
Matthew Cabana, Broker	September 15, 2024
Paul A. Lipnick, Public Member	September 15, 2025

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Registration in Optometry, Board of

Members of the Board

Guy R. Lessard
Andrea L. Murphy
Scott M. Krauchunas
OD, Vacancy
Alan P. Goode, Public Member

Term Expiration

July 1, 2022
July 1, 2023
July 1, 2025
July 1, 2024
July 1, 2022

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Registration of Funeral Directors and Embalmers, Board of

Members of the Board

Vincent A. Baiocchetti, III, Public Member
Susan J. Hopkins
Timothy P. Kenney
Eric P. Rochette
Timothy Kenney

Term Expiration

November 25, 2026
June 13, 2024
June 13, 2023
June 13, 2025
June 13, 2023

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Registration of Medical Technicians, Board of

Members of the Board

Keri A. Grande, Med. Tech Supervisor
Arthur W. Yan, Health Care Provider
Licensed Physician, Vacancy
Sarah V. Wilder, Medical Technician
Public Member, Vacancy

Term Expiration

December 3, 2023
December 3, 2022
December 3, 2019
December 20, 2022
Vacant

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Recreational Therapy, Governing Board of

Members of the Board

Rose Gray
 Michael Bassett
 Allison Wilder
 Public Member, Vacancy
 Public Member, Vacancy

Term Expiration

October 25, 2020
 October 25, 2021
 October 25, 2019
 October 25, 2021
 January 24, 2021

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
None	

Respiratory Care Practitioners, Governing Board of

Members of the Board

Richard W. Mozier
 Sarah Stone
 Jeffrey T. Reisert, Physician Member
 RCP, Vacancy
 Public Member, Vacancy

Term Expiration

January 8, 2018
 January 8, 2023
 February 18, 2013
 March 4, 2022
 March 24, 2022

<u>FY21 Rulemaking</u>	<u>Effective Date</u>
1. Adopt/Repeal/Readopt/Readopt w/amend Resp 100 and 200 Organizational and Procedural Rules	December 9, 2020
2. Adopt/Repeal/Readopt/Readopt w/Amend Resp 300, various Processing of Applications, Eligibility Requirements, Administrative Obligations, and Temporary Licenses	December 9, 2020

Septic System Evaluators, Board of

Members of the Board

Christopher Albert, System Designer
 Christopher Kent, Septage Hauler
 Mark McConkey, System Installer
 Peter Rowell, Public Member
 Dawn Buker, NH DES Designee

Term Expiration

April 5, 2022
 March 22, 2022
 March 22, 2022
 April 5, 2022
 Ex-officio Member

<u>FY21 Rulemaking</u>	<u>Effective Date</u>

1. Adopt Sep 700 Approval of Pre-Licensing Education and Fieldwork	September 24, 2020
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Speech-language Pathology, Governing Board of

Members of the Board

Mariellen Mackay, Public Member, Chair
 Cassandra Chapman, SLP, Clinical Setting
 Jocelyn G. Lister, SLP, Education Setting
 Ian McGarty, SLP
 Vacancy

Term Expiration

March 4, 2021
 March 4, 2022
 March 4, 2022
 March 4, 2021
 March 4, 2023

FY21 Rulemaking	<u>Effective Date</u>
None	

Veterinary Medicine, Board of

Members of the Board

Claire Timbas
 Stephen K. Crawford, State Veterinarian
 Winifred G. Krogman
 Judith D. Leclerc
 Jill R. Patronagio
 Kirk T. Smith
 Elaine Forst, Public Member

Term Expiration

March 5, 2026
 Ex-officio Member
 March 5, 2024
 March 5, 2022
 March 5, 2025
 March 5, 2023
 October 14, 2016

FY21 Rulemaking	<u>Effective Date</u>
None	

APPENDIX A: TOTAL ACTIVE LICENSURE AT END OF FY21

Board	Initially Licensed in FY21	Total Licensed in FY21	Comments on Data
Accountancy, Board of			
Certified Public Accountant	146	5192	
CPA Firm-Domestic	10	287	
CPA Firm-Foreign	3	178	
Public Accountant	0	8	
TOTAL	159	5665	
Acupuncture Licensing, Board of			
Acupuncturist	15	150	
Acupuncture Detoxification Specialist	7	35	
TOTAL	22	185	
Architects, Board of*			*Does not include pre-architects
Architect	93	1801	
Certificate of Authorization	33	634	
TOTAL	126	2435	
Barbering, Cosmetology, and Esthetics, Board of*			*Does not include temporary work permits, apprentice permits
Barber	42	339	
Barber Instructor	0	3	
Booth	343	1727	
Cosmetologist	280	8447	
Esthetician	204	1992	
Manicurist	103	1845	
Master Barber	32	459	
School	1	21	
School Instructor	13	224	
Shop	245	2130	
Tanning Facility	5	85	
TOTAL	1268	17272	
Chiropractic Examiners, Board of			
Chiropractor	29	452	
TOTAL	29	452	

Court Reporters, Board of			
Court Reporter-Shorthand	2	69	
Court Reporter-Voice	0	1	
TOTAL	2	70	
Dental Examiners, Board of			
Certified Public Health Dental Hygienist	5	54	
Dental Hygienist	90	1434	
Dental Hygienist-Local Anesthesia Permit	65	889	
Dental Hygienist-Nitrous Oxide Permit	27	122	
Dentist	85	1186	
Dentist-General Anesthesia/Deep Sedation Permit	24	110	
Dentist-Moderate Sedation Restricted Permit	1	9	
Dentist-Moderate Sedation Unrestricted Permit	0	14	
Expanded Function Dental Auxiliary Permit	0	21	
TOTAL	297	3818	
Electricians' Board*			*Does not include apprentices, trainees
Electrical Corporation	27	222	
Electrical Corporation-High/Medium Voltage Distribution Systems	0	3	
High/Medium Voltage Electrician	20	200	
Master Electrician	281	5528	
Journeyman Electrician	555	4413	
Third Party Electrical Inspectors	1	13	
TOTAL	884	10379	
Examiners of Nursing Home Administrators, Board of			
Nursing Home Administrator	11	161	
TOTAL	11	161	
Family Mediator Certification, Board of			
Certified Family Mediator	2	72	
TOTAL	2	72	
Guardian ad Litem Board			
Certified Guardian ad Litem	10	56	
TOTAL	10	56	

Hearing Care Providers, Board of			
Audiologist	14	108	
Hearing Aid Dealer	3	76	
TOTAL	17	184	
Home Inspectors, Board of*			*Does not include pre-home inspectors
Home Inspectors	38	377	
TOTAL	38	377	
Installation Standards Board			
Installer (Manufactured Housing)	10	76	
TOTAL	10	76	
Landscape Architects, Board of			
Landscape Architect	7	120	
TOTAL	7	120	
Licensed Allied Health Professionals, Office of			
Athletic Trainer	47	357	
Genetic Counselor	63	265	
Occupational Therapist	159	1749	
Occupational Therapy Assistant	18	319	
Physical Therapist	170	2173	
Physical Therapist Assistant	56	581	
Recreational Therapist	6	76	
Respiratory Care Practitioner	58	670	
Speech-language Assistant	25	183	
Speech-language Pathologist	91	1187	
TOTAL	693	7560	
Licensed Dietitians, Board of			
Dietitian	89	707	
TOTAL	89	707	
Licensing for Alcohol and Other Drug Use Professionals, Board of			
Certified Recovery Support Worker	78	274	
Licensed Alcohol and Drug Counselor	20	159	
Licensed Clinical Supervisor	2	34	
Master Licensed Alcohol and Drug Counselor	37	387	
TOTAL	137	854	

Licensing for Foresters Board of* Forester TOTAL	7 7	269 269	*Does not include pre-foresters
Licensure for Land Surveyors, Board of* Certificate of Authorization Land Surveyor TOTAL	9 8 17	171 335 506	*Does not include pre-surveyors
Mechanical Licensing Board* Certified Heating Equipment Installer Certified Water Treatment Technician Domestic Appliance Technician Fuel Gas Fitter Journeyman Plumber Master Plumber Mechanical Business Entity TOTAL	27 1 5 342 130 66 110 654	261 9 26 5348 859 2078 966 9286	*Does not include apprentices, trainees
Medical Imaging and Radiation Therapy, Board of Medical Imaging Professional/Radiation Therapist TOTAL	591 591	4800 4800	
Medicine, Board of Physician Physician-Camp Physician-Compact Physician-Locum Tenens Physician-Temporary Physician Assistant Resident Training TOTAL	758 11 242 19 2 131 170 1333	7381 33 513 19 2 1024 481 9453	
Mental Health Practice, Board of* Clinical Mental Health Counselor Clinical Social Worker Marriage and Family Therapist Pastoral Psychotherapist School Social Worker TOTAL	98 162 14 0 6 280	1120 1353 154 15 91 2733	*Does not include candidates

Midwifery Council			
Midwife	3	38	
TOTAL	3	38	
Natural Scientists, Board of			
Certified Soil Scientist	2	31	
Certified Wetland Scientist	2	181	
TOTAL	4	212	
Naturopathic Board of Examiners			
Doctor of Naturopathic Medicine	11	118	
TOTAL	11	118	
Nursing, Board of			
Advanced Practice Registered Nurse	624	3429	
Licensed Nursing Assistant	1606	12426	
Licensed Practical Nurse	266	3102	
Medication Nursing Assistant	4	834	
Registered Nurse	2277	24995	
TOTAL	4777	44786	
Pharmacy Board			
Bulk Sterile & Non-Sterile Compounder, 503B Outsourcing Facility	8	41	
Certified Pharmacy Technician	571	1891	
Limited Retail Drug Distributor-Medical Gas Supplier	51	358	
Limited Retail Drug Distributor-Methadone Maintenance/Detoxification Treatment Center	1	11	
Limited Retail Drug Distributor-Clinics Under Contract with DHHS	0	17	
Mail Order Pharmacy	129	729	
Mail Order Pharmacy-Sterile Compounder	13	125	
Manufacturer/Wholesaler/Distributor/Reverse Distributor/Broker	276	1677	
Pharmacist	182	2845	
Pharmacy	4	309	
Pharmacy Intern	124	299	
Registered Pharmacy Technician	879	1620	
Research Organization	0	2	
TOTAL	2238	9924	

Podiatry, Board of			
Podiatrist	4	95	
Resident Training	0	1	
TOTAL	4	96	
Professional Engineers, Board of*			*Does not include pre-engineer
Certificate of Authorization	104	1222	
Professional Engineer	390	6365	
TOTAL	494	7587	
Professional Geologists, Board of			
Licensed Professional Geologist	13	577	
TOTAL	13	577	
Professional Licensure and Certification, Office of			
Body Artist/Practitioner	56	395	
Electrologist	3	101	
Massage Therapist	134	1960	
Ophthalmic Dispenser/Optician	118	392	
Practitioner-Reflexologist, Structural Integrator, Asian bodywork therapist	3	33	
TOTAL	314	2881	
Psychologists, Board of			
Licensed School Psychologist-Doctoral	15	39	
Licensed School Psychologist-Specialist	1	355	
Psychologist	38	597	
TOTAL	54	991	
Real Estate Appraiser Board*			*Does not include apprentice, temporary permits
Appraisal Management Company	7	116	
Certified General Real Estate Appraiser	26	311	
Certified Residential Real Estate Appraiser	9	323	
Licensed Residential Real Estate Appraiser	2	59	
TOTAL	44	809	
Real Estate Commission			
Associate Broker	56	1166	
Firm	102	1042	
Firm-Branch Office	23	165	
Managing Broker	16	137	
Principal Broker	104	1879	

Salesperson	1408	7015	
TOTAL	1709	11404	
Registration in Optometry, Board of Optometrist	28	307	
TOTAL	28	307	
Registration of Funeral Directors and Embalmers, Board of* All license types	Not avail.	350	*Data is estimated based on FY20 figures, as the Board converted to the electronic licensing database after FY21.
TOTAL		350	
Registration of Medical Technicians, Board of Medical Technician	294	1674	
TOTAL	294	1674	
Septic System Evaluators, Board of* Evaluator	5	166	*Does not include pre-evaluators
TOTAL	5	166	
Veterinary Medicine, Board of Licensed Veterinarian	76	1052	
TOTAL	76	1052	

APPENDIX B: TOTAL FY21 COMPLAINTS BY BOARD

Board	Total Complaints Received
Accountancy, Board of	5
Acupuncture Licensing, Board of	1
Architects, Board of	3
Barbering, Cosmetology & Esthetics, Board of	220
Chiropractic Examiners, Board of	5
Court Reporters, Board of	0
Dental Examiners, Board of	40
Electricians' Board ³	5
Examiners of Nursing Home Administrators, Board of	2
Family Mediator Certification, Board of	0
Guardian ad Litem Board	6
Hearing Care Providers, Board of	0
Home Inspectors, Board of	0
Installation Standards Board	0
Landscape Architects, Board of	0
Licensed Allied Health Professionals, Office of	22
Licensed Dietitians, Board of	0
Licensing for Alcohol and Other Drug Use Professionals, Board of	8
Licensing for Foresters Board of	0
Licensure for Land Surveyors, Board of	0

³ Figure does not include inspections.

Mechanical Licensing Board⁴	
Medical Imaging and Radiation Therapy, Board of	8
Medicine, Board of	224
Mental Health Practice, Board of	5
Midwifery Council	6
Natural Scientists, Board of	0
Naturopathic Board of Examiners	3
Nursing, Board of	173
Pharmacy Board⁵	41
Podiatry, Board of	4
Professional Engineers, Board of	4
Professional Geologists, Board of	0
Professional Licensure and Certification, Office of	
Body Artist/Practitioner	6
Electrologist	0
Massage Therapist	2
Ophthalmic Dispenser/Optician	1
Practitioner-Reflexologist, Structural Integrator, Asian bodywork therapist	0
Psychologists, Board of	12
Real Estate Appraiser Board	10
Real Estate Commission	43
Registration in Optometry, Board of	4
Registration of Funeral Directors and Embalmers, Board of	6
Registration of Medical Technicians, Board of	13
Septic System Evaluators, Board of	0

⁴ The Mechanical Licensing Board was part of the Department of Safety at the conclusion of FY21. The Board was transferred to OPLC July 1, 2021, with the passage of HB2.

⁵ Figure does not include inspections.

Veterinary Medicine, Board of	35
<u>TOTAL COMPLAINTS RECEIVED</u>	<u>917</u>

APPENDIX C: TOTAL FY21 REVENUE AND EXPENDITURES

Board	Total Revenue	Total Expenditures ⁶
Accountancy, Board of	486,766.69	282,860.75
Acupuncture Licensing, Board of	11,712.96	9,244.35
Architects, Board of	211,238.06	121,586.85
Barbering, Cosmetology & Esthetics, Board of	588,789.38	1,034,398.26
Chiropractic Examiners, Board of	124,214.39	22,575.66
Court Reporters, Board of	6,560.61	3,602.26
Dental Examiners, Board of	353,072.96	556,640.04
Electricians' Board ⁷	943,311.15	518,230.77
Examiners of Nursing Home Administrators, Board of	23,826.09	8,046.03
Family Mediator Certification, Board of	5,120.61	3,602.26
Guardian ad Litem Board	766.03	2,803.38
Hearing Care Providers, Board of	49,252.67	9,194.42
Home Inspectors, Board of	43,247.93	18,830.91
Installation Standards Board	17,676.76	3,801.98
Landscape Architects, Board of	13,329.35	5,998.90
Licensed Allied Health Professionals, Office of	512,159.17	377,478.10
Licensed Dietitians, Board of	52,002.39	35,307.81
Licensing for Alcohol and Other Drug Use Professionals, Board of	93,829.47	42,647.52
Licensing for Foresters Board of	16,727.01	13,438.47
Licensure for Land Surveyors, Board of	40,434.85	25,271.88

⁶ Shared expenses were allocated based on licensee count.

⁷ Figure does not include inspections.

Mechanical Licensing Board⁸	N/A	N/A
Medical Imaging and Radiation Therapy, Board of	177,645.07	239,671.30
Medicine, Board of	1,722,671.07	523,767.59
Mental Health Practice, Board of	437,384.36	136,465.99
Midwifery Council	3,500.88	1,904.64
Natural Scientists, Board of	16,316.69	10,592.46
Naturopathic Board of Examiners	18,083.78	5,899.04
Nursing, Board of	1,858,010.68	2,450,691.28
Pharmacy Board⁹	2,428,380.90	1,014,632.62
Podiatry, Board of	2,647.48	4,800.58
Professional Engineers, Board of	646,771.90	378,826.21
Professional Geologists, Board of	42,510.18	28,816.91
Professional Licensure and Certification, Office of Body Artist/Practitioner Electrologist Massage Therapist Ophthalmic Dispenser/Optician Practitioner-Reflexologist, Structural Integrator, Asian bodywork therapist	112,202.73	143,855.63
Psychologists, Board of	122,880.69	49,487.93
Real Estate Appraiser Board	280,944.59	40,400.67
Real Estate Commission	1,461,354.57	847,539.02
Registration in Optometry, Board of	7,107.88	15,335.81
Registration of Funeral Directors and Embalmers, Board of	55,100.19	17,482.80
Registration of Medical Technicians, Board of	119,109.21	83,590.12
Septic System Evaluators, Board of	8,407.52	8,295.68

⁸ The Mechanical Licensing Board was part of the Department of Safety at the conclusion of FY21. The Board was transferred to OPLC July 1, 2021, with the passage of HB2.

⁹ Figure does not include inspections.

Veterinary Medicine, Board of	179,291.15	52,533.66
<u>TOTAL</u> ¹⁰	13,294,360.05	9,150,150.54

¹⁰ This figure does not include revenue from the Mechanical Licensing Board. The Mechanical Licensing Board was part of the Department of Safety at the conclusion of FY21. The Board was transferred to OPLC July 1, 2021, with the passage of HB2.

APPENDIX D: TOTAL¹¹ COVID-19 EMERGENCY LICENSES

Profession	Total # Emergency Licenses	% Active Licenses that are Emergency Licenses
Acupuncturist	1	1%
Advanced Practice Registered Nurse	2,104	39%
Chiropractor	3	2%
Dentist	11	1%
Dietitian	25	3%
Hearing Aid Dealer	1	1%
Licensed Alcohol & Drug Counselor	92	36%
Licensed Clinical Mental Health Counselor	951	45%
Licensed Clinical Supervisor	28	38%
Licensed Independent Clinical Social Worker	1,064	44%
Licensed Nursing Assistant	357	2%
Licensed Practical Nurse	133	4%
Marriage & Family Therapist	138	47%
Master Licensed Alcohol & Drug Counselor	10	3%
Medical Imaging Professional/Radiation Therapist	64	3%
Medical Technician	14	1%
Midwife	6	15%
Naturopathic Doctor	7	6%
Nursing Home Administrator	11	7%
Occupational Therapist	78	4%
Occupational Therapy Assistant	5	2%
Ophthalmic Dispenser	4	1%
Optometrist	9	3%
Pharmacist	68	1%
Podiatrist	1	1%
Physical Therapist	92	4%
Physical Therapist Assistant	4	1%
Physician	14,920	65%
Physician Assistant	228	19%
Psychologist	1,114	63%
Registered Nurse	523	2%

¹¹ As of April 26, 2021

Respiratory Care Practitioner	67	9%
School Social Worker	11	11%
Speech Language Assistant	5	3%
Speech Language Pathologist	177	13%
Veterinarian	2	16%
Total:	22,328	