

# ANNUAL REPORT

To safeguard the public health, safety, welfare,  
environment and the public trust of the citizens of the  
State of New Hampshire.

20  
24

NEW HAMPSHIRE



PLC

Office of Professional  
Licensure and Certification

NEW HAMPSHIRE



Office of Professional  
Licensure and Certification

**Reporting Year:** July 1st, 2023 - June 30th, 2024

**Date of Report:** September 30th, 2024

7 Eagle Square, Concord, NH 03301



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*Office of Professional Licensure and Certification (OPLC)  
11th Annual Report*

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# Governor & Executive Council



**Governor Christopher T. Sununu**

**Honorable Joseph D. Kenney**, Executive Councilor, *District One*

**Honorable Cinde Warmington**, Executive Councilor, *District Two*

**Honorable Janet Stevens**, Executive Councilor, *District Three*

**Honorable Theodore L. Gatsas**, Executive Councilor, *District Four*

**Honorable David K. Wheeler**, Executive Councilor, *District Five*



# About the Agency

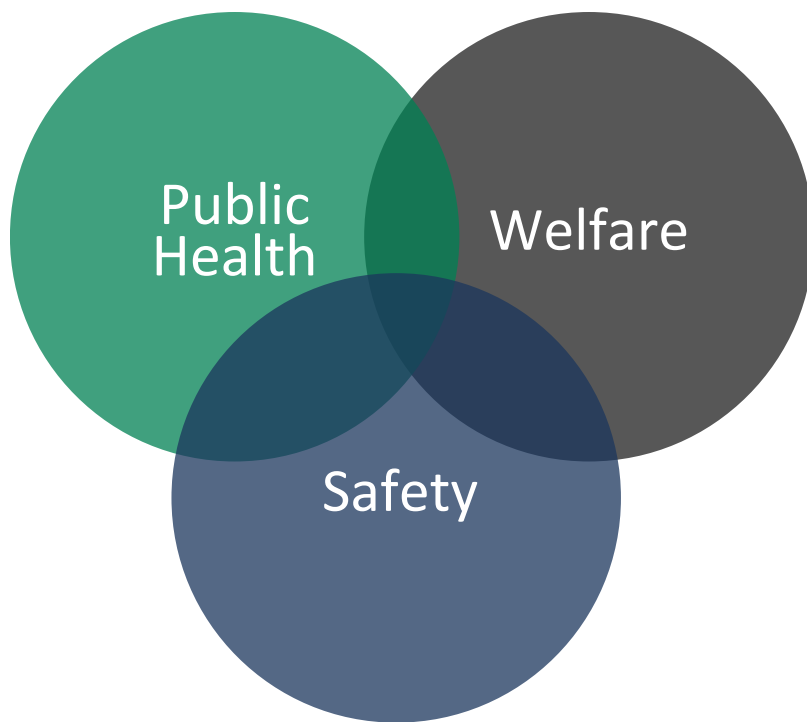
## Our Mission

The principal mission of the New Hampshire Office of Professional Licensure and Certification is to safeguard the public health, safety, welfare, environment and the public trust of the citizens of the State of New Hampshire.

## Who We Are

The purpose of the Office of Professional Licensure and Certification (OPLC) is to promote efficient professional licensing in the State of New Hampshire. Consistent with this, OPLC’s mission is to create a regulatory environment favorable to workforce opportunities while protecting the public through efficient and economic support to New Hampshire’s professional licensing boards. In Fiscal Year (FY) 2024, OPLC oversaw the administration of 57 professional licensing boards; these boards, councils, and commissions (the “boards”) directly regulate their professions pursuant to the powers, duties, functions, and responsibilities granted to them by individual practice acts. In addition, OPLC directly regulated seven professions, with the advice of advisory boards.

*Our  
Commitment  
to the  
Community*





# Letter from the Executive Director



## Planning for the Future

I am honored to take the helm at OPLC. Our core mission of advancing public protection and supporting the professional community remains at the heart of everything we do. In pursuit of this, we are embarking on several key initiatives that will enhance both our internal operations and our constituent services we provide to you.

We are committed to modernizing our enforcement case management system to ensure timely and effective resolution of cases, and we are streamlining our licensing portal to make it more accessible and user-friendly. Additionally, improvements in our continuing education tracking system will better support compliance and facilitate ongoing professional development.

Purposeful collaboration with each board will play a critical role in updating the regulatory framework, making it more adaptable to the needs of professionals and promoting the portability of licenses for out-of-state applicants. These efforts reflect our enduring commitment to excellence, public safety, and the continued support of the professions we regulate.



*Deanna Jurius*

**Deanna E. Jurius**  
Executive Director

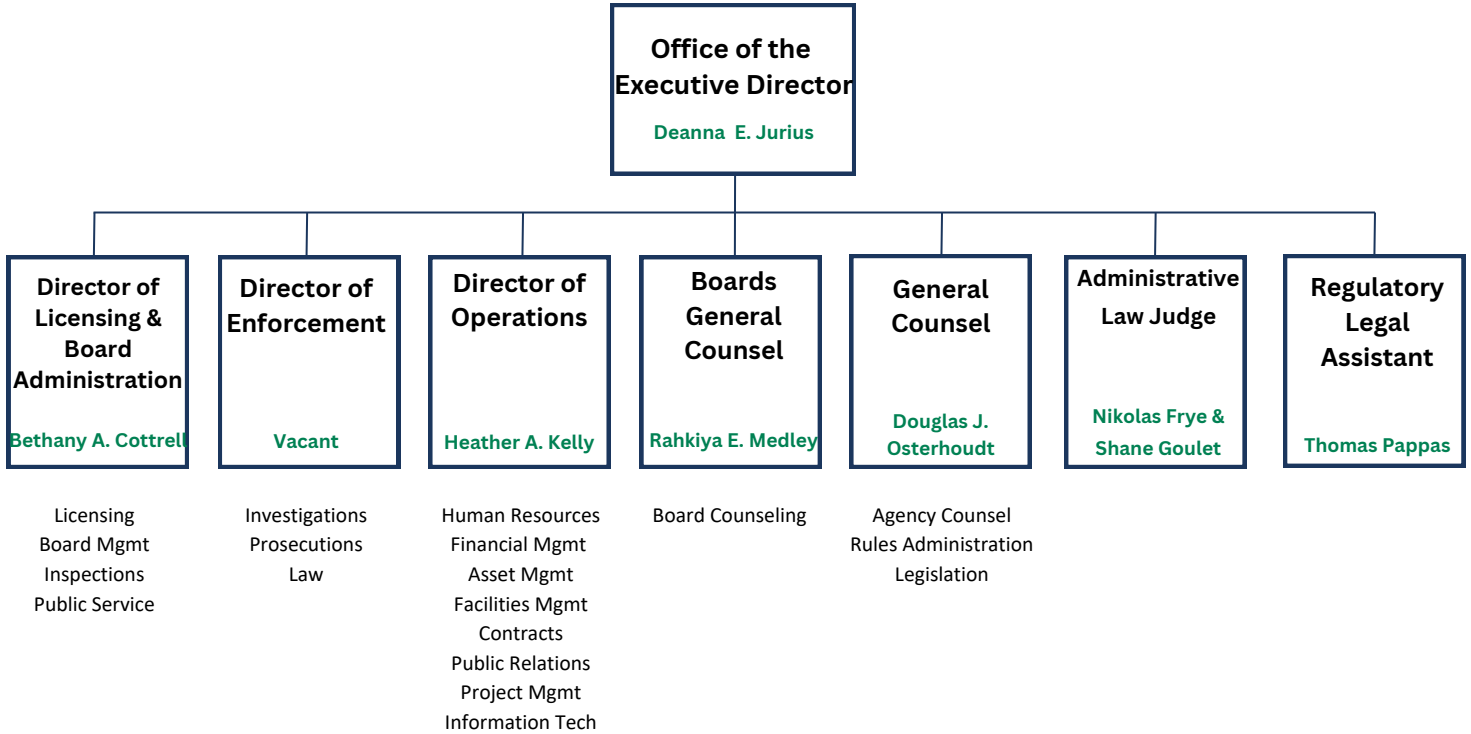


## OPLC's FY 24 Strategic Objectives

OPLC's primary strategic goals in FY 24 were to enhance customer service, increase licensure portability, fulfill all statutory and regulatory requirements, and promote public protection. OPLC's FY 24 strategies to accomplish these objectives included the following:

- OPLC worked with the Department of Information Technology to obtain funding under the American Rescue Plan Act (ARPA) to seek and obtain a new licensing portal. OPLC streamlined licensing requirements and applications for all boards, developing a universal application in rules to be used by all license types, which allows OPLC to adapt to changes in regulations in an efficient manner.
- OPLC entered into a contract in FY 23 with CE Broker to provide licensees in and continuing education providers with a continuing education tracking solution. OPLC has rolled out CE Broker in phases by board. This will continue into FY 25.
- OPLC continued to livestream board meetings for members of the public and other external stakeholders to ensure transparency of operations and increase public protection.
- OPLC is continuing its work on the "Profiling Project," to inventory all board practice acts and regulations to ensure that boards and the agency are fulfilling all legal obligations. This initiative, which is essential to establishing internal controls, is likely to be completed in FY 25, along with the migration to the new licensing portal.
- OPLC created a Website Steering Committee. The Committee obtained feedback from internal and external stakeholders and made recommendations to the Executive Leadership Team as to ways to enhance customer service through better use of OPLC's website. In FY 24, OPLC plans to redesign its website and update its content to allow for more user self-service. Project has begun and will continue in FY 25.

# Leadership Organization Chart at OPLC







# OPLC's Employees

We are proud to have a team of 105 dedicated employees, each highly specialized in their roles. From regulatory experts to administrative professionals, every individual brings a unique skill set that ensures we deliver top-quality service to the public. Our team works collaboratively, leveraging their expertise to streamline processes, support licensees, and uphold the standards that protect our communities. With a strong commitment to continuous improvement and professional growth, OPLC's employees are always moving forward, ensuring we remain efficient, adaptable, and focused on our mission.

*"Every day, I see the impact of our work. Each of us brings something unique to the table, and together we're able to make real changes that benefit the public." -Longtime OPLC staff member.*

## Position Breakdown

### Administration

26 Employees



Classified



Unclassified



Temporary

### Enforcement

25 Employees



Classified



Unclassified



Temporary

### Licensing & Board Admin

54 Employees



Classified



Unclassified



Temporary



## OPLC's Key Legislation

In FY 24, OPLC undertook several initiatives to meet its statutory objective of achieving efficient operations. These initiatives are detailed below.

Pertinent bills enacted during FY 24 that impact the OPLC and the boards include:

- HB 322, relative to establishing a committee to study the New Hampshire Board of Medicine.
- HB 518, relative to the administration of occupations by the OPLC. HB 518 makes various changes to RSA 310, including adding definitions and clarifying language; providing the boards and OPLC with more options to handle disciplinary proceedings; and creating general charging language to supplement the language in individual board practice acts.
- HB 1042, repealing the requirement that each pharmacy establish a continuous quality improvement program.
- HB 1095, relative to the administration of the OPLC. HB 1095 makes changes to procedures and terminology, further clarifying the roles and responsibilities of the OPLC and the boards.
- HB 1131, relative to mental health practice. HB 1131 expands the “persons exempted” list to include any organization which provides clinical mental health services if certain conditions are met, including providing clinical supervision of staff and accepting legal responsibility.
- HB 1188, relative to qualifications for licensed nursing assistants. HB 1188 repeals a requirement that LNAs must have the ability to read and write in English and allowed the board of nursing to establish rules on English proficiency requirements.
- HB 1190, relative to the adoption of The Interstate Social Work Licensure Compact.
- HB 1222, relative to physician assistant scope of practice and establishing a committee to study physician assistant scope of practice. HB 1222 revises the requirements governing collaborative agreements.
- HB 1385, relative to establishing the veteran licensing acceleration program. HB 1385 creates the veteran licensing acceleration program, administered by the department of military affairs and veterans services, in consultation with the OPLC, to provide an accelerated licensing process for veterans seeking to enter professions overseen by boards under the OPLC.



## Key Legislation (Continued)

- HB 1413, relative to mental health supervision agreements and establishing a committee to study increasing access to and accountability for mental health services. HB 1413 revises requirements for the written agreement that must be on record with the board of mental health practice concerning a supervisor's responsibilities over candidates for mental health licensure.
- HB 1526, relative to a conditional veterinary license for graduates of non-AVMA accredited colleges of veterinary medicine.
- HB 1585, relative to the position of certified assisted living medication aide (CALMA) and state loan repayment program for qualified nursing professionals. HB 1585 creates the CALMA certification, and authorizes a CALMA to administer medications in specified residential settings.
- SB 302, pertaining to an additional exemption from the regulation of physicians and surgeons. SB 302 exempts a physician licensed in another state providing care to a patient in New Hampshire when there is an established relationship and certain conditions are met.
- SB 306, relative to manufactured housing rulemaking authority. SB 306 shifts rulemaking authority for the manufactured housing dispute resolution process from the board to the OPLC.
- SB 337 relative to doula and lactation service provider certification. SB 337 creates a voluntary certification process for doula and lactation service providers to be administered by the OPLC.
- SB 369, relative to the notice of public meetings and opportunities to be heard in meetings run by boards under the OPLC. SB 369 directs the OPLC to post notices of board meetings and provide the public with an opportunity to be heard beyond the requirements of RSA 91-A.
- SB 371, relative to the licensing and regulation of physicians. SB 371 clarifies roles and responsibilities between the OPLC and the board of medicine.
- SB 372, relative to plumbing apprentices. SB 372 raises the limit of apprentices who may practice under the supervision of a licensee to two.
- SB 402, relative to allowing pharmacists to administer influenza, covid-19, and other vaccines without approval from the general court.



## Key Legislation (Continued)

- SB 403, relative to the healthcare workforce. SB 403 modifies the conditions for which an LNA may be issued a certificate of medication administration, and adds a new chapter, RSA 326-N pertaining to community health workers.
- SB 411, relative to the establishment of a committee to study emergency mental health services for persons 21 years of age and younger.
- SB 480, relative to the regulation of real estate practice. SB 480 establishes a definition for “post licensing” and provides requirements for the reinstatement of an inactive license.
- SB 488, relative to the regulation of physician assistants. SB 488 requires the board of medicine to adopt rules regarding continuing medical education for those who have chosen not to maintain their national certification.
- SB 502, relative to the scanning of driver’s licenses by real estate brokers.
- SB 545, establishing a committee to study the scope and role of veterinary technicians.
- SB 554, relative to medicaid provider enrollment licensure verification. SB 554 allows for a data match between OPLC and HHS to ensure medicaid providers have current valid licensure.
- SB 600, relative to the board of pharmacy, and certified public accountant examinations. SB 600 increases the number of the members of the board of pharmacy, and requires the board of accountancy to establish timeframe for applicants to pass examinations.

# This Report Contains Information Regarding the Below Licensed, Certified, or Registered Professions





# Office of the Director of Operations

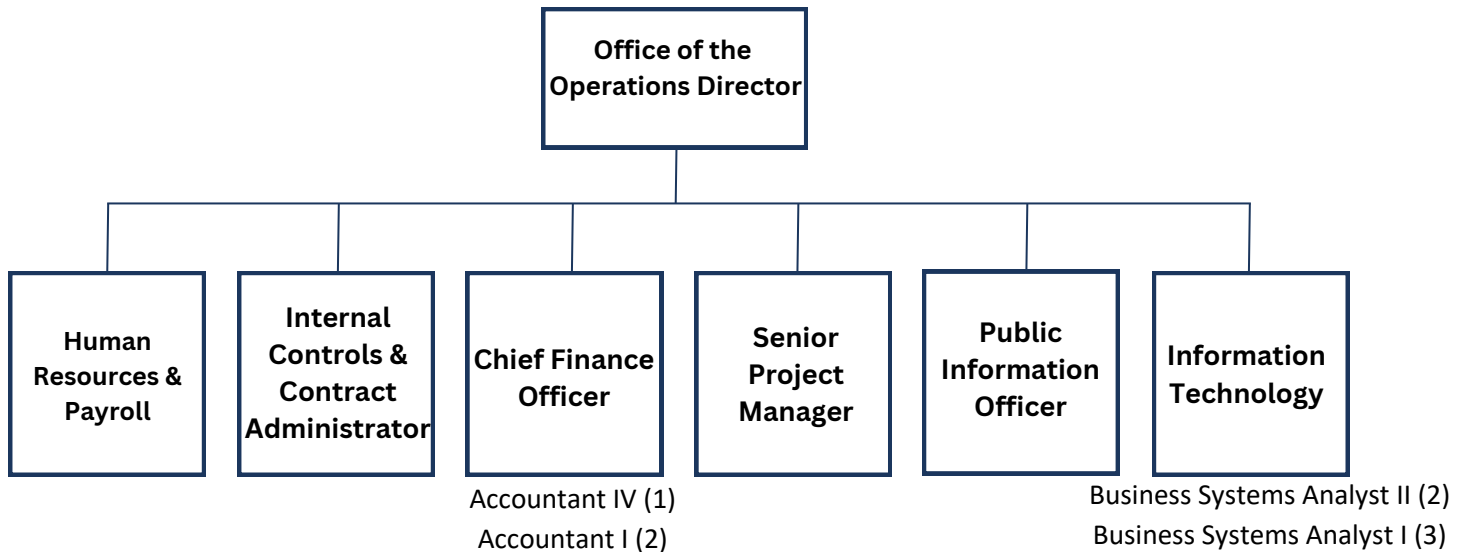
**Heather A. Kelley**, *Director of Operations*



The Office of the Director of Operations is an organizational unit responsible for implementing the authority conferred on the executive director by RSA chapter 310 that has not been delegated to the division of licensing and the board administration of the division of enforcement. Such functions include, but are not limited to:

- Human resource functions
- All business administration and accounting functions, including supervision of the purchase of all equipment, materials, supplies, and services; management of the agency’s fleet vehicles; and, maintenance of the OPLCs equipment and consumable inventory;
- Establishing a retention policy for the retention and disposal of records of the OPLC and the boards
- Adopting, maintaining, and implementing the rules by RSA 310.

One of OPLC’s FY 2024-2025 strategic goals is to fulfill all statutory and regulatory compliance. The Office of the Executive Director has been working diligently to establish internal controls throughout the agency to meet this strategic





# Total Revenues and Expenditures 2024

| Board                          | Revenue    | Expenditures |
|--------------------------------|------------|--------------|
| Accountancy                    | 293,704.19 | 295,716.24   |
| Acupuncture                    | 7,320.00   | 14,748.59    |
| Alcohol & Drug Abuse           | 69,462.00  | 101,202.97   |
| Architect                      | 250,687.50 | 317,053.50   |
| Athletic Trainer               | 4,670.00   | 24,928.81    |
| Auctioneers                    | -          | 17,652.53    |
| Body Art-Tattoo                | 49,370.00  | 47,833.84    |
| Boxing-Wrestling               | -          | 12,342.98    |
| Chiropractic                   | 27,033.00  | 36,666.40    |
| Cosmetology/Barbering          | 698,178.50 | 1,191,123.75 |
| Court Reporter                 | 7,010.00   | 4,615.67     |
| Dental                         | 264,445.00 | 327,890.79   |
| Dietician                      | 45,219.00  | 68,810.33    |
| Electrician                    | 804,132.00 | 940,501.39   |
| Electrolysis                   | 3,245.00   | 3,552.48     |
| Engineer                       | 774,333.00 | 877,840.93   |
| Forester                       | 15,078.00  | 14,860.63    |
| Funeral Director & Embalmer    | 30,020.00  | 30,276.56    |
| Genetic Counselor              | 35,170.00  | 22,253.08    |
| Geologist                      | 46,575.00  | 36,907.23    |
| Guardian Ad Litem              | 1,200.00   | 4,046.18     |
| Hearing Aid Dealer             | 17,460.00  | 13,001.02    |
| Home Inspector                 | 28,300.00  | 20,341.94    |
| Landscape Architect            | 11,650.00  | 10,257.21    |
| Land Surveyor                  | 42,130.00  | 44,885.12    |
| Manufactured Housing Installer | 20,757.00  | 8,002.41     |
| Marital Mediator               | 3,200.00   | 3,942.14     |



# Total Revenues and Expenditures 2024 (Continued)

|                                 |              |              |
|---------------------------------|--------------|--------------|
| Massage                         | 110,130.00   | 122,923.51   |
| Mechanical                      | 1,248,323.47 | 871,912.61   |
| Medical Imaging & Radiation     | 173,225.00   | 373,603.95   |
| Medical Technician              | 60,803.00    | 104,423.07   |
| Medicine                        | 2,231,074.00 | 951,126.63   |
| Mental Health                   | 703,317.00   | 362,364.86   |
| Midwifery                       | 1,860.00     | 4,562.64     |
| Natural Scientist               | 16,560.00    | 19,371.80    |
| Naturopathic                    | 21,185.00    | 11,960.99    |
| NH Professionals Health Program | 1,045,343.00 | 806,856.00   |
| Nurse Aid Fed Registry          | 36,012.44    | 633.99       |
| Nursing                         | 1,994,871.94 | 3,639,600.68 |
| Nursing Home                    | 28,620.00    | 18,704.95    |
| Occupational Therapist          | 219,655.00   | 127,380.36   |
| Ophthalmic Dispenser            | 25,420.00    | 28,047.13    |
| Optometry                       | 80,454.00    | 28,870.76    |
| Pharmacy                        | 1,925,990.00 | 848,580.25   |
| Physical Therapist              | 36,718.00    | 190,099.08   |
| Podiatry                        | 34,083.00    | 9,056.83     |
| Prof Bail Bondsmen              | -            | -            |
| Psychology                      | 134,999.00   | 90,231.43    |
| Real Estate Appraiser           | 233,490.00   | 131,973.89   |
| Real Estate Assessor            | -            | (8,792.57)   |
| Real Estate Commission          | 718,318.00   | 952,055.01   |
| Recreational Therapist          | 2,970.00     | 5,005.14     |
| Reflexology                     | 920.00       | 3,033.86     |
| Respiratory Care                | 114,785.00   | 49,316.34    |
| Septic System Evaluator         | 10,300.00    | 9,110.59     |



# Total Revenues and Expenditures 2024 (Continued)

|                             |                      |                      |
|-----------------------------|----------------------|----------------------|
| Speech Language Pathologist | 143,120.00           | 99,175.45            |
| Temporary Prof Licenses     | 62,750.00            | 42,366.35            |
| Veterinary                  | 91,608.00            | 82,900.03            |
| Administration              | -1,954,834.27        |                      |
| <b>TOTAL</b>                | <b>13,102,564.77</b> | <b>14,467,710.37</b> |

## OPLC Revenue Year-Over-Year Report

| Fiscal Year | Beginning Balance | Revenue & Fund Sources | Expenses & Fund Uses | Other Srcs (Uses) | Ending Balance | Commitments |
|-------------|-------------------|------------------------|----------------------|-------------------|----------------|-------------|
| <b>2024</b> | 5,787,396         | 13,102,565             | (14,291,556)         | -                 | 4,598,405      | (525,942)   |
| <b>2023</b> | 4,122,803         | 9,036,285              | (7,380,577)          | 8,885             | 5,787,396      | (814,157)   |
| <b>2022</b> | 466,688           | 8,184,894              | (4,598,081)          | 69,302            | 4,122,803      | (838,811)   |
| <b>2021</b> | 282,704           | 13,294,132             | (8,969,722)          | (4,140,426)       | 466,688        | (234,362)   |
| <b>2020</b> | 3,640,765         | 14,361,472             | (11,224,275)         | (6,495,258)       | 282,704        | (117,819)   |



# Division of Licensing

**Bethany A. Cottrell**, *Director of Licensing and Board Administration*

## About the Division

The Division of Licensing and Board Administration is comprised of the Licensing Bureau and the Bureau of Board Administration. During FY 24, the Division focused on streamlining licensing procedures and establishing consistent processes to provide administrative support to the Boards and Commissions.

## Achievements

In FY24, the Licensing Bureau focused on the strategic goal of providing **enhanced customer service** by reducing phone call wait times, improving response times to emails, and delivering a more comprehensive Customer Support experience. This goal was successfully met, as demonstrated by a reduction in wait times by over 90%. For the first half of the fiscal year, calls spent an average of 05:53 in queue. In the second half of the fiscal year, calls waited an average of 14 seconds before connecting with a Customer Support Representative.

Looking ahead, the Bureau is now prioritizing **online availability of application support documents**, which will empower licensees to access information independently and reduce the need for direct contact with OPLC. This shift will further streamline processes, as licensees will access clear requirements for initial applications, renewals, and continuing education.

The Licensing Bureau **adopted and implemented rules for licensing via endorsement**, also referred to as universal reciprocity. Staff were trained, and processes were updated to ensure prompt handling of applications. To date, the initiative has shown great success with with the Board of Medicine, the Board of Nursing, Real Estate Commission and others. This has reduced barriers for out-of-state professionals seeking licensure in New Hampshire, facilitating workforce mobility.





# Division of Licensing (continued)

In collaboration with DoIT, the Licensing Bureau began developing a **new licensing software** in FY24, with an initial focus on the Real Estate Commission. This system aims to streamline online applications and provide licensees with easier access to their licensing profile. Testing is scheduled for November 2024. Once completed, the Division will roll it out to additional Boards and Commissions.

## Expansion of Supported Boards

Through legislation, the Division welcomed the following: the Boxing and Wrestling Commission, the Board of Auctioneers, and the Assessing Certification Advisory Board.

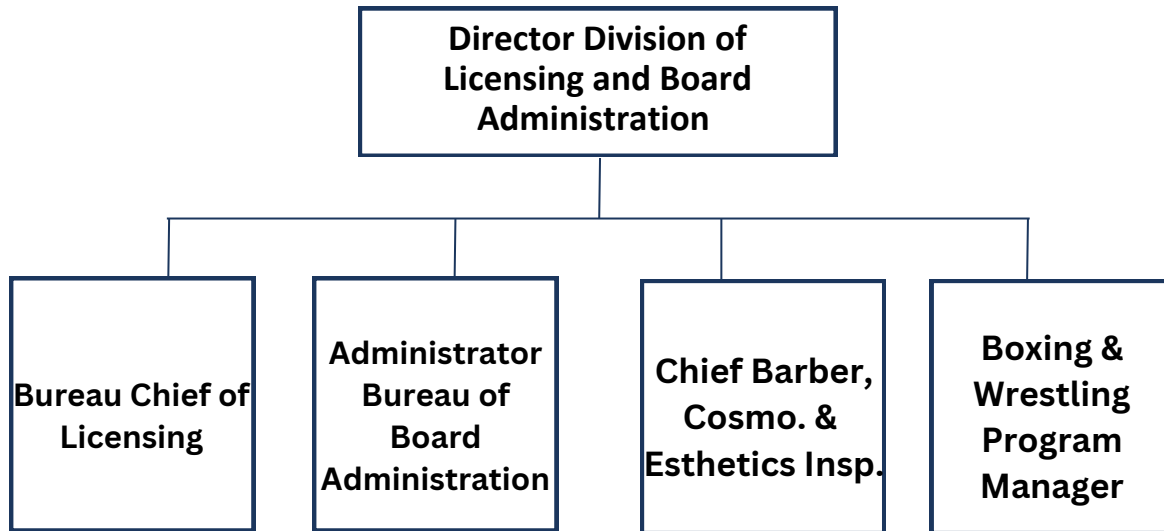
Additionally, OPLC was named the supporting agency for the Professional Bondsmen and the Nurse Agency Registry. The Office is currently in the rule-making process, with application and renewal procedures expected to be implemented by the end of 2024.

## Board Administration Bureau Achievements:

Throughout FY24, the Board Administration Bureau worked to create consistency across all Boards by establishing internal policies and providing comprehensive staff training. This was supported by attendance at national association meetings with other state regulators, which offered valuable insights and best practices.

As a result of these efforts, Boards and Commissions now experience more efficient and productive meetings, faster decision-making processes, more efficient cross-training, and use of staff resources. Policies have been refined to ensure streamlined, legally sound procedures during meetings, which will continue to support Board functions in FY25.

# Division of Licensing (continued)



Licensing Supervisors(4)  
 License Service  
 Representatives (27)  
 Customer Licensing  
 Supervisor

Board Administrator III (2)  
 Board Administrator II (4)  
 Board Administrator I (3)

Inspectors(2)



# Active Licenses by Profession 2024

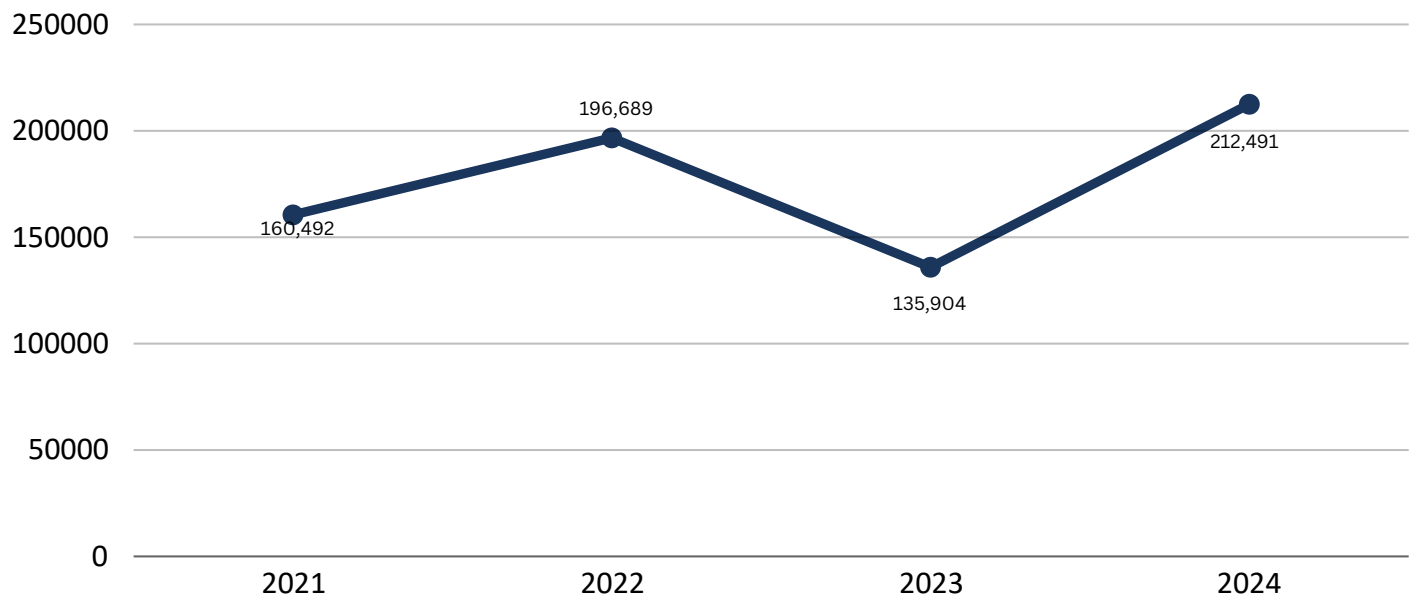
|                                |       |
|--------------------------------|-------|
| Accountants                    | 4845  |
| Acupuncture                    | 201   |
| Alcohol and Other Drug Use     | 1076  |
| Allied Health                  | 8309  |
| Architects                     | 2479  |
| Assessors                      | 232   |
| Auctioneers                    | 261   |
| Barber                         | 678   |
| Body Art                       | 649   |
| Bodyworker                     | 42    |
| Chiropractic                   | 474   |
| Cosmetology                    | 17592 |
| Court Reporters                | 61    |
| Dental                         | 4839  |
| Dietitian                      | 1162  |
| Electricians                   | 15053 |
| Electrology                    | 54    |
| Engineers                      | 14555 |
| Family Mediators               | 35    |
| Foresters                      | 237   |
| Funeral Board                  | 162   |
| Geologists                     | 512   |
| Guardian ad Litem              | 49    |
| Hearing Care Providers         | 223   |
| Home Inspectors                | 295   |
| Land Surveyors                 | 691   |
| Landscape Architect            | 135   |
| Manicurist                     | 2408  |
| Manufactured Housing Installer | 73    |
| Massage Therapy                | 1965  |
| Master Barber                  | 546   |
| Mechanical                     | 11866 |
| Med Imaging Radiation Therapy  | 6104  |
| Medical Technicians            | 1667  |
| Medicine                       | 14013 |
| Mental Health                  | 5409  |
| Midwifery                      | 31    |
| Natural Scientists             | 271   |



# Active Licenses by Profession 2024 (Continued)

|                             |                |
|-----------------------------|----------------|
| Naturopathic Examiners      | 143            |
| Nursing                     | 39803          |
| Nursing Assistants          | 18496          |
| Nursing Home Administrators | 163            |
| Ophthalmic Dispensing       | 478            |
| OPLC                        | 563            |
| Optometry                   | 342            |
| Pharmacy                    | 12471          |
| Podiatry                    | 107            |
| Psychology                  | 1014           |
| Real Estate Appraiser       | 864            |
| Real Estate Commission      | 14602          |
| Septic System Evaluators    | 140            |
| Veterinary Medicine         | 1174           |
| <b>TOTAL</b>                | <b>212,491</b> |

## Active Licenses Comparison 2021- 2024



\*\*\* Pursuant to SB 277 (2022) the 2024 number includes 22,328 duplicates from the conversion of emergency licenses issued during the during the COVID-19 state of emergency to permanent licenses



# Applications for Licensure 2024

|                                |      |
|--------------------------------|------|
| Accountants                    | 69   |
| Acupuncture                    | 14   |
| Alcohol and Other Drug Use     | 179  |
| Allied Health                  | 1212 |
| Architects                     | 232  |
| Assessors                      | 33   |
| Auctioneers                    | 470  |
| Barber                         | 299  |
| Body Art                       | 278  |
| Bodyworker                     | 6    |
| Chiropractic                   | 29   |
| Cosmetology                    | 1864 |
| Court Reporters                | 4    |
| Dental                         | 409  |
| Dietitian                      | 217  |
| Electricians                   | 2691 |
| Electrology                    | 3    |
| Engineers                      | 856  |
| Esthetician                    | 889  |
| Family Mediators               | 1    |
| Foresters                      | 6    |
| Funeral Board                  | 51   |
| Geologists                     | 25   |
| Guardian ad Litem              | 5    |
| Hearing Care Providers         | 37   |
| Home Inspectors                | 19   |
| Land Surveyors                 | 54   |
| Landscape Architect            | 9    |
| Manicurist                     | 629  |
| Manufactured Housing Installer | 7    |
| Massage Therapy                | 248  |
| Master Barber                  | 73   |
| Mechanical                     | 1948 |
| Med Imaging Radiation Therapy  | 1835 |
| Medical Technicians            | 640  |
| Medicine                       | 4178 |
| Mental Health                  | 2833 |
| Midwifery                      | 10   |
| Natural Scientists             | 24   |
| Naturopathic Examiners         | 18   |

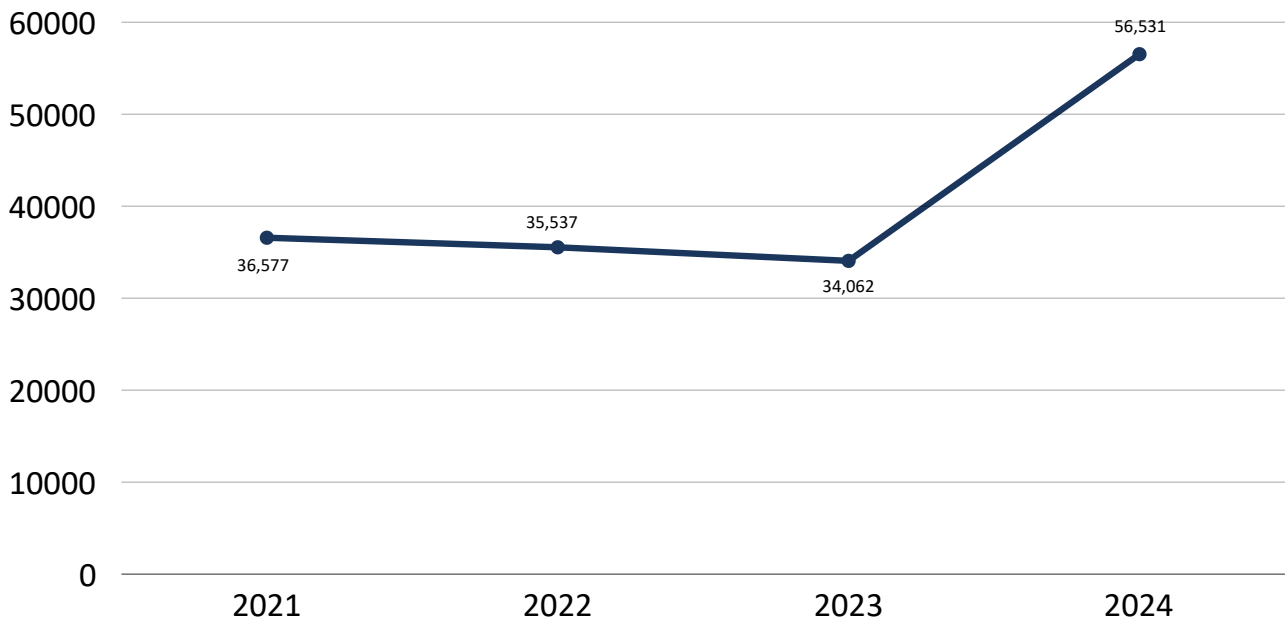




# Applications for Licensure 2024 (Continued)

|                             |               |
|-----------------------------|---------------|
| Nurse Agencies              | 131           |
| Nursing                     | 5859          |
| Nursing Assistants          | 5569          |
| Nursing Home Administrators | 29            |
| Ophthalmic Dispensing       | 116           |
| OPLC                        | 19011         |
| Optometry                   | 20            |
| Pharmacy                    | 2039          |
| Podiatry                    | 10            |
| Psychology                  | 697           |
| Real Estate Appraiser       | 156           |
| Real Estate Commission      | 1372          |
| Septic System Evaluators    | 13            |
| Veterinary Medicine         | 108           |
| Medical Technicians         | 640           |
| <b>TOTAL</b>                | <b>57,534</b> |

## Applications for Licensure 2021 - 2024 Comparison



\*\*\* Pursuant to SB 277 (2022) the 2024 number includes 22,328 duplicates from the conversion of emergency licenses issued during the during the COVID-19 state of emergency to permanent licenses



# Licenses Issued 2024

|                                |      |
|--------------------------------|------|
| Accountants                    | 69   |
| Acupuncture                    | 15   |
| Alcohol and Other Drug Use     | 173  |
| Allied Health                  | 1133 |
| Architects                     | 215  |
| Assessors                      | 30   |
| Auctioneers                    | 6    |
| Barber                         | 282  |
| Body Art                       | 268  |
| Bodyworker                     | 5    |
| Chiropractic                   | 18   |
| Cosmetology                    | 1789 |
| Court Reporters                | 6    |
| Dental                         | 437  |
| Dietitian                      | 216  |
| Electricians                   | 2448 |
| Electrology                    | 3    |
| Engineers                      | 676  |
| Esthetician                    | 884  |
| Foresters                      | 2    |
| Funeral Board                  | 52   |
| Geologists                     | 17   |
| Guardian ad Litem              | 3    |
| Hearing Care Providers         | 30   |
| Home Inspectors                | 20   |
| Land Surveyors                 | 25   |
| Landscape Architect            | 9    |
| Manicurist                     | 592  |
| Manufactured Housing Installer | 10   |
| Massage Therapy                | 259  |
| Master Barber                  | 62   |
| Mechanical                     | 1756 |
| Med Imaging Radiation Therapy  | 1557 |
| Medical Technicians            | 564  |
| Medicine                       | 4231 |
| Mental Health                  | 2759 |

# Licenses Issued 2024 (Continued)

|                             |               |
|-----------------------------|---------------|
| Mental Health               | 2759          |
| Midwifery                   | 12            |
| Natural Scientists          | 13            |
| Naturopathic Examiners      | 18            |
| Nurse Agencies              | 102           |
| Nursing                     | 5132          |
| Nursing Assistants          | 4613          |
| Nursing Home Administrators | 26            |
| Ophthalmic Dispensing       | 115           |
| OPLC                        | 2115          |
| Optometry                   | 25            |
| Pharmacy                    | 1989          |
| Podiatry                    | 9             |
| Psychology                  | 692           |
| Real Estate Appraiser       | 152           |
| Real Estate Commission      | 1338          |
| Septic System Evaluators    | 4             |
| Veterinary Medicine         | 123           |
| <b>TOTAL</b>                | <b>37,099</b> |



# Division of Enforcement

**Vacant**, *Director of Enforcement*

## About the Division

The Division of Enforcement is comprised of the Compliance Bureau, the Investigations Bureau, and the Prosecution Bureau. The Division began a transition during FY24, and has undergone a process improvement review which has resulted in the implementation of new policies and procedures.

## The Bureaus

The **Compliance Bureau** includes inspectors for electricians, mechanical (gas fitters and plumbers), and pharmacy.

The **Investigations Bureau** includes investigative paralegals, investigators, a paralegal, and two administrative assistants. This bureau is responsible for the intake of complaints, seeking licensee responses and records, and conducting investigations through record and document requests and interviews.

The **Prosecution Bureau** includes three prosecutors. This bureau prepares and prosecutes cases before the Boards and Commissions and negotiates settlement agreements.



# Division of Enforcement (Continued)

## Major Key Successes

On September 17, 2024, Michael Porter, Esq., Investigations Bureau Chief of the OPLC Division of Enforcement, traveled to Baltimore, MD, to accept national recognition by the Council on Licensure, Enforcement, and Regulation (CLEAR). This prestigious honor—the 2024 Investigative Excellence Award—acknowledges the outstanding work of the OPLC Division of Enforcement’s investigative team, who has demonstrated exemplary performance in regulatory enforcement. Their efforts, specifically in handling an emergent case involving a significant diversion of controlled substances, had a profound impact on public safety.

The case, which unfolded on February 2, 2022, involved the discovery of the loss of medical-grade Fentanyl at Cheshire Medical Center in Keene, NH. Through meticulous and urgent investigation, the Division uncovered that approximately 670 50mCg/1ml 50 ml bags—equivalent to 1.6 million micrograms or nearly 8.85 gallons—of Fentanyl had been lost or diverted due to security lapses during the COVID-19 surge. The Division’s swift actions led to a settlement with the NH Board of Pharmacy, where Cheshire Medical Center was penalized with a fine and new oversight measures, while additional disciplinary actions were taken against key pharmacy staff.

In addition to state-level repercussions, Cheshire Medical Center faced federal penalties amounting to \$2 million for violations related to controlled substances. This investigation, which involved cooperation with the DEA, highlighted the OPLC Division of Enforcement’s unwavering commitment to safeguarding public health, all while navigating complex regulatory landscapes.

We are also proud to announce that Lindsey Laliberte, a former NH Board of Pharmacy member and licensed pharmacist, has joined our team as a Pharmacy Inspector. Her wealth of experience and dedication will further our mission to protect public health and ensure compliance across New Hampshire.

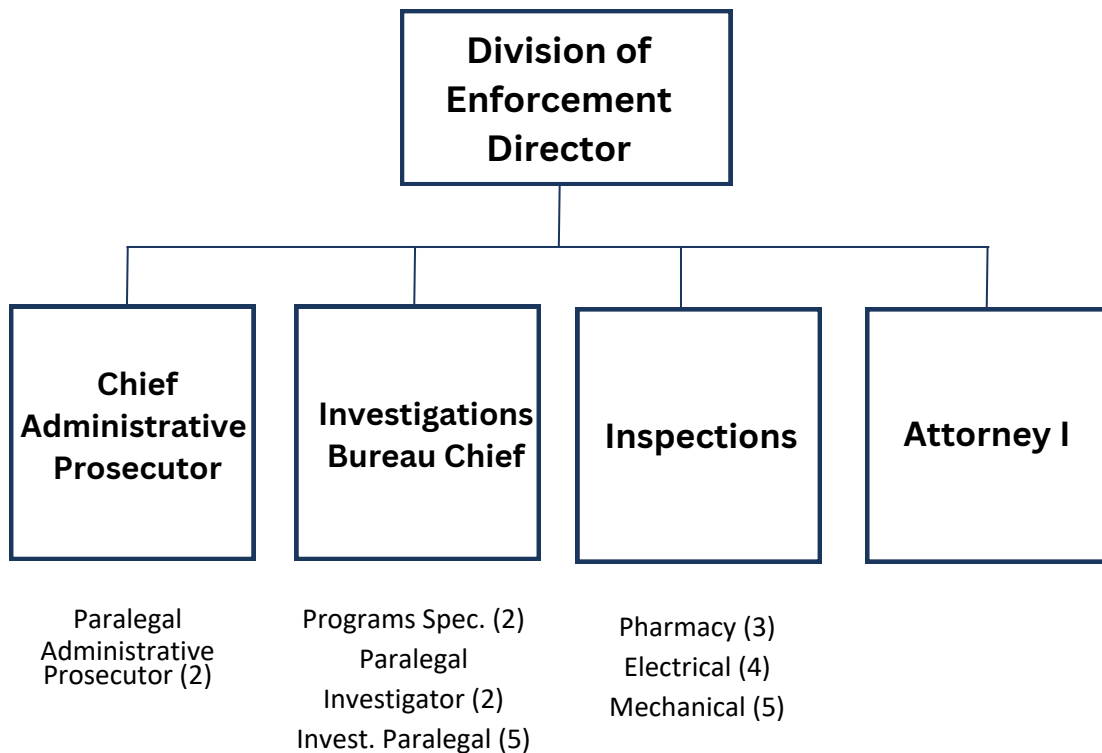




# Division of Enforcement (Continued)

## Strategic Goal: Promote Public Protection

One of the items within this strategic goal is transparency in the disciplinary process. Two of the performance measures for this item are informational resources for consumers and publicly available monthly statistics. During FY24, the Division worked to improve the technology, policies, and procedures necessary to better track cases and provide meaningful statistics. This has allowed the Division to implement monthly board reporting as a step towards publicly available monthly statistics. The Division is also reviewing all processes to ensure continued process improvement.





# Inspections 2024

## Barbering, Cosmetology, and Esthetics

### *Opening Inspections*

|            |     |
|------------|-----|
| New Shop   | 219 |
| New Owner  | 38  |
| Relocation | 54  |
| Booths     | 31  |

**Total: 342**

### *Routine Inspections*

|                     |     |
|---------------------|-----|
| Passing Inspections | 555 |
| Shop Violations     | 491 |
| Booth Violations    | 30  |

**Total: 1,076**

**Violations: 521**

## Mechanical

|                             |       |
|-----------------------------|-------|
| Municipal Assists           | 36    |
| Board Action                | 12    |
| Advisory Services           | 1,698 |
| Random License Compliance   | 1,227 |
| Code Compliance Inspections | 356   |
| Investigations              | 19    |

## Electrical

|                       |      |
|-----------------------|------|
| Inspections           | 983  |
| Probation Inspections | 30   |
| License Checks        | 1272 |
| Investigations        | 38   |
| Information Requests  | 2924 |

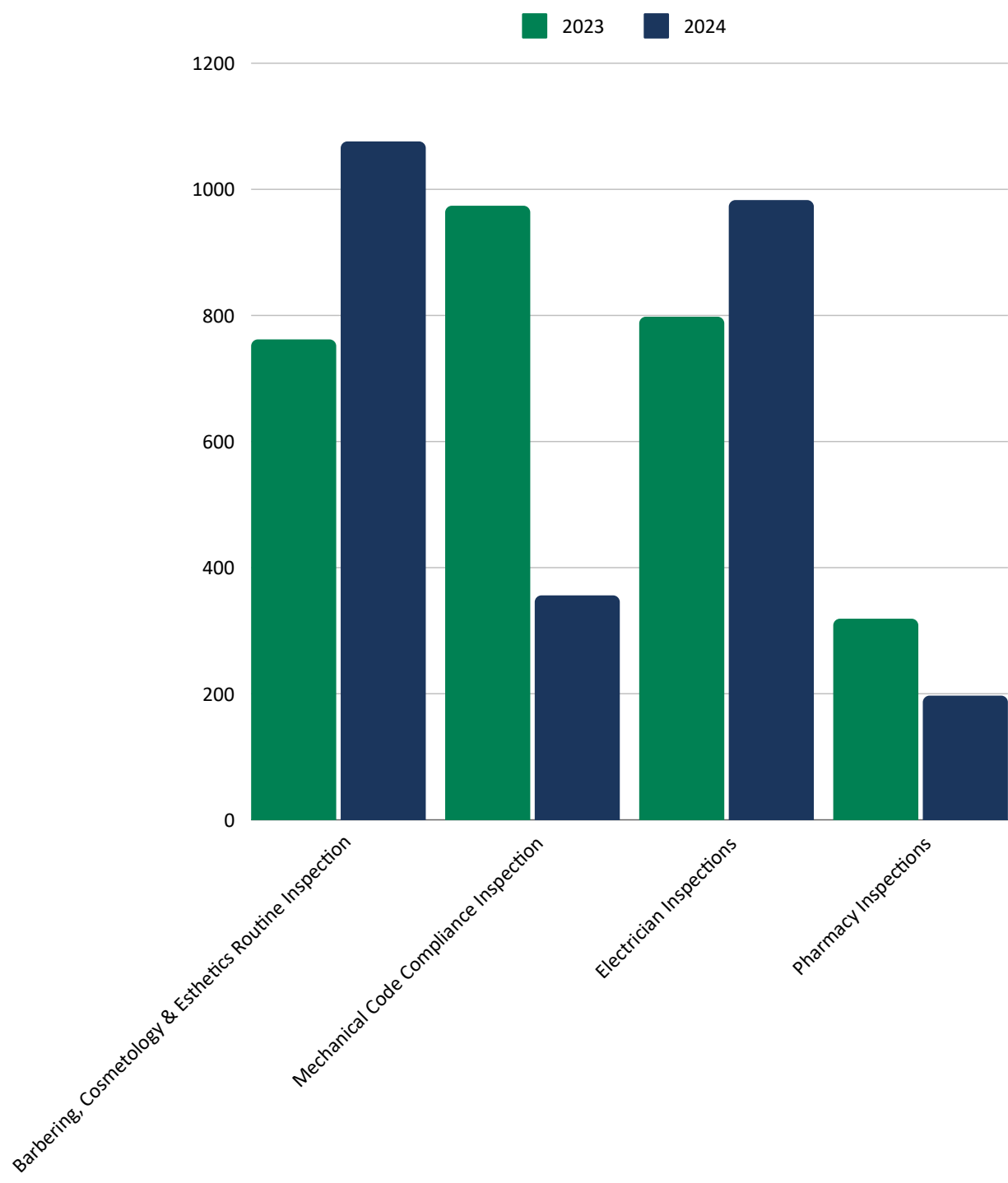
# Inspections 2024 (Continued)

## Pharmacy

|  |            |
|--|------------|
| Retail Inspection - In Person  | 97         |
| Hospital Inspection - In person  | 32         |
| Infusion Center  | 2          |
| Long Term Care   | 3          |
| Non-Sterile  | 4          |
| New Pharmacy   | 2          |
| Closed Pharmacy  | 8          |
| Veterinary Hospital Closing  | 1          |
| Pharmacy Relocation  | 2          |
| Methadone Clinic   | 5          |
| Public Health Inspection   | 11         |
| Manufacturer/Wholesaler/Distributor (MWD) Inspection                   | 6          |
| Limited Retail Drug Distributor (LRDD) Inspection                      | 6          |
| MWD/LRDD Opening   | 8          |
| Veterinary Hospital  | 7          |
| Provider Office  | 7          |
| Same Day Surgery Center  | 8          |
| Medspa   | 9          |
| Drug Destruction   | 30         |
| Violations Issued  | 29         |
| Drug Enforcement Agency/Nat. Assoc. of Boards of Pharmacy Observations | 2          |
| On Site Investigation Follow-up (excluding Cheshire)                   | 14         |
| Pharmacy Remodel   | 5          |
| <b>Totals by General Type</b>  | <b>197</b> |
| <b>Routine Inspection (Pharmacy Licensees)</b>                         | <b>166</b> |
| <b>Routine Inspection (Non-Pharmacy Licensees)</b>                     | <b>31</b>  |
| <b>Violations</b>  | <b>29</b>  |



# Inspection Comparison 2023 - 2024





# Complaints 2024

|                                |     |
|--------------------------------|-----|
| Accountants                    | 18  |
| Acupuncture                    | 2   |
| Alcohol and Other Drug Use     | 26  |
| Allied Health                  | 20  |
| Architects                     | 3   |
| Assessors                      | 12  |
| Auctioneers                    | 5   |
| Barber                         | 2   |
| Body Art                       | 27  |
| Bodyworker                     | 12  |
| Chiropractic                   | 5   |
| Cosmetology                    | 98  |
| Court Reporters                | 1   |
| Dental                         | 76  |
| Dietitian                      | 2   |
| Electricians                   | 53  |
| Engineers                      | 11  |
| Esthetician                    | 3   |
| Funeral Board                  | 11  |
| Guardian ad Litem              | 19  |
| Home Inspectors                | 4   |
| Land Surveyors                 | 6   |
| Manicurist                     | 8   |
| Manufactured Housing Installer | 4   |
| Massage Therapy                | 36  |
| Master Barber                  | 2   |
| Mechanical                     | 44  |
| Med Imaging Radiation Therapy  | 11  |
| Medical Technicians            | 4   |
| Medicine                       | 431 |
| Mental Health                  | 126 |
| Midwifery                      | 9   |
| Naturopathic Examiners         | 1   |
| Nursing                        | 319 |
| Nursing Assistants             | 132 |



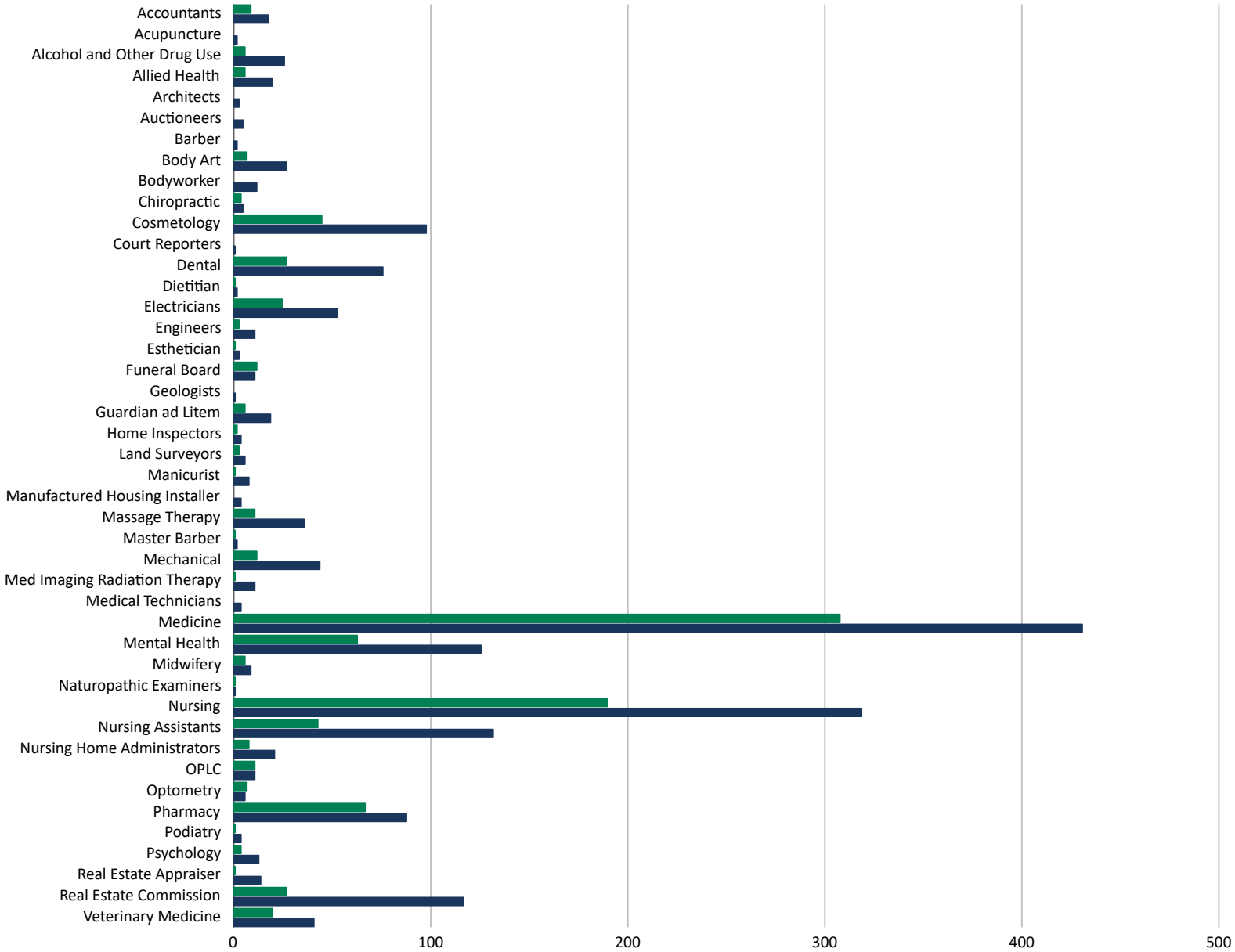
# Complaints 2024 (Continued)

|                                |             |
|--------------------------------|-------------|
| Nursing Home Administrators    | 21          |
| OPLC                           | 11          |
| Optometry                      | 6           |
| Foresters                      | 6           |
| Funeral Board                  | 51          |
| Geologists                     | 25          |
| Guardian ad Litem              | 5           |
| Hearing Care Providers         | 37          |
| Home Inspectors                | 19          |
| Land Surveyors                 | 54          |
| Landscape Architect            | 9           |
| Manicurist                     | 629         |
| Manufactured Housing Installer | 7           |
| Massage Therapy                | 248         |
| Master Barber                  | 73          |
| Mechanical                     | 1948        |
| Med Imaging Radiation Therapy  | 1835        |
| Medical Technicians            | 640         |
| Medicine                       | 4178        |
| Mental Health                  | 2833        |
| Midwifery                      | 10          |
| Natural Scientists             | 24          |
| Naturopathic Examiners         | 18          |
| Podiatry                       | 4           |
| Psychology                     | 13          |
| Real Estate Appraiser          | 14          |
| Real Estate Commission         | 117         |
| Veterinary Medicine            | 41          |
| <b>TOTAL</b>                   | <b>1859</b> |

# Complaint Comparison 2023 - 2024

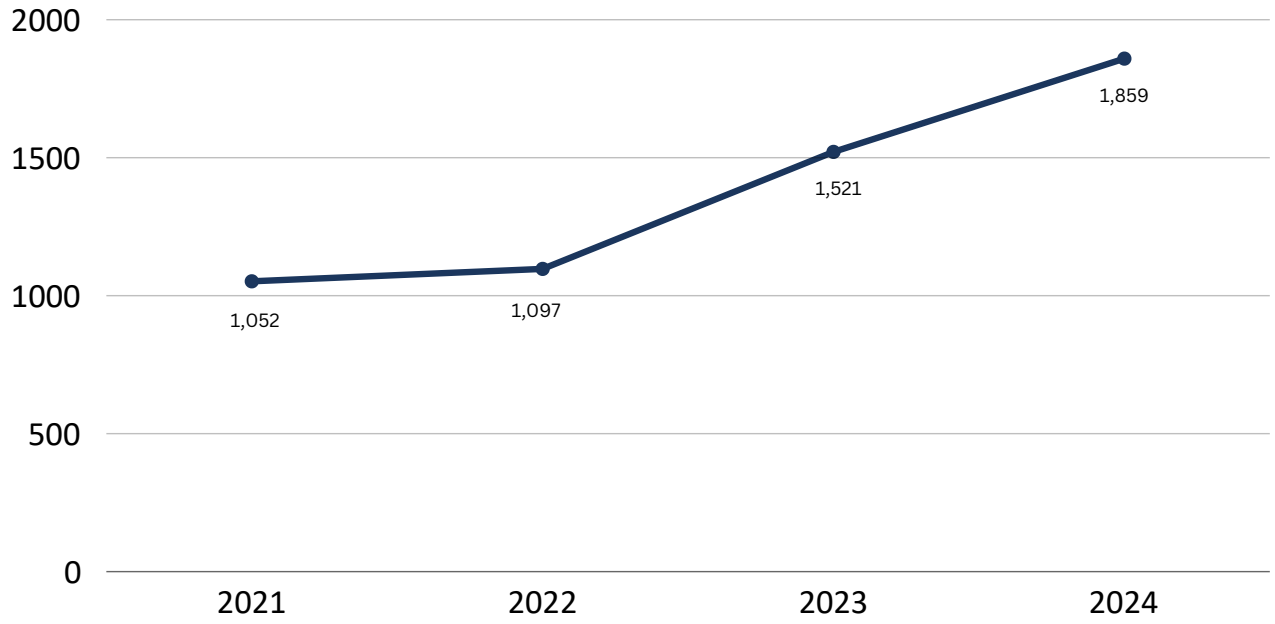


2023 2024





# Complaints Comparison 2021 - 2024





# Board Directory and Meeting Dates

## Accountancy

| Board Member                                    | Term Expiration | Board Meetings     |
|---|-----------------|--------------------|
| <b>Edward C. David</b> , <i>CPA, Chair</i>      | 12/2/2028       | August 7, 2023     |
| <b>Richard S. Silverman</b> , <i>CPA</i>        | 12/2/2025       | October 17, 2023   |
| <b>Debra E. Grott</b> , <i>CPA, Vice Chair</i>  | 12/2/2026       | September 18, 2023 |
| <b>Jonathan D. Blais</b> , <i>CPA</i>           | 12/2/2027       | December 4, 2023   |
| <b>Lisa Athanasia</b> , <i>CPA</i>              | 12/2/2028       | January 25, 2024   |
| <b>Charles R. Powell</b> , <i>Public Member</i> | 9/21/2025       | February 6, 2024   |
| <b>Joseph Bator</b> , <i>Public Member</i>      | 9/17/2028       | April 23, 2024     |
|   |                 | June 10, 2024      |

## Acupuncture

| Board Member         | Term Expiration | Board Meetings    |
|----------------------|-----------------|-------------------|
| <b>Vicki Irwin</b>   | 10/14/2025      | October 27, 2023  |
| <b>Paul Mosier</b>   | 10/14/2025      | December 15, 2023 |
| <b>Jody L. Bell</b>  | 9/8/2026        | June 7, 2024      |
| <b>Diane Chase</b>   | 9/8/2024        | April 19, 2024    |
| <b>Amy Goldstein</b> | 9/8/2024        | March 8, 2024     |
|                      |                 | February 9, 2024  |

## Alcohol and Other Drug Use Professionals

| Board Member                                    | Term Expiration | Board Meetings     |                  |
|---|-----------------|--------------------|------------------|
| <b>Alexandra H. Hamel</b> , <i>MLADC, Chair</i> | 1/28/2025       | July 13, 2023      | January 11, 2024 |
| <b>Jessica G. Parnell</b> , <i>CRSW</i>         | 5/15/2025       | August 10, 2023    | February 8, 2024 |
| <b>Regent Champigny</b> , <i>MLADC</i>          | Holdover        | September 14, 2023 | March 14, 2024   |
| <b>Joni O'Brien</b> , <i>MLADC</i>              | 1/28/2026       | October 12, 2023   | April 11, 2024   |
| <b>Thomas Deel</b> , <i>MLADC</i>               | 1/28/2027       | November 9, 2023   | May 9, 2024      |
|   |                 | December 14, 2023  | June 13, 2024    |



# Board Directory and Meeting Dates (Continued)

## Architects

| Board Member                       | Term Expiration | Board Meetings   |                  |
|------------------------------------|-----------------|------------------|------------------|
| <b>Adam L. Wagner, Chair</b>       | Holdover        | August 4, 2023   | February 2, 2024 |
| <b>Michael Mckeown, Vice Chair</b> | 9/9/2026        | October 6, 2023  | April 5, 2024    |
| <b>James A. Loft, Secretary</b>    | 9/9/2026        | December 8, 2023 | June 7, 2024     |
| <b>Sonya Misiaszek</b>             | N/A             | January 22, 2024 |                  |
| <b>Wayne Richardson</b>            | Holdover        |                  |                  |

## Athletic Trainers

| Board Member           | Term Expiration | Board Meetings    |                   |
|------------------------|-----------------|-------------------|-------------------|
| <b>Scott J. Roy</b>    | Holdover        | July 14, 2023     | February 15, 2024 |
| <b>Scott L. Kidder</b> | Holdover        | October 19, 2023  | March 21, 2024    |
| <b>Cassandra Snow</b>  | 1/8/2026        | December 21, 2023 | April 18, 2024    |
|                        |                 | January 18, 2024  | May 16, 2024      |
|                        |                 |                   | June 20, 2024     |

## Barbering, Cosmetology and Esthetics

| Board Member                                | Term Expiration | Board Meetings     |                   |
|---|-----------------|--------------------|-------------------|
| <b>Jeanne Chappell, School Owner, Chair</b> | 3/26/2026       | July 11, 2023      | December 12, 2023 |
| <b>Sarah J. Partridge, Public Member</b>    | Holdover        | July 17, 2023      | January 16, 2024  |
| <b>Breanna D. Neal, Barber</b>              | 7/1/2026        | August 21, 2023    | February 20, 2024 |
| <b>Sarah Joe, Cosmetologist</b>             | 7/1/2028        | August 28, 2023    | March 18, 2024    |
| <b>Donna Woodsom, Esthetician</b>           | 6/30/2027       | September 18, 2023 | April 15, 2024    |
|   |                 | October 16, 2023   | May 20, 2024      |
|   |                 | November 20, 2023  | June 17, 2024     |

## Body Art Practitioners

| Board Member                 | Term Expiration | Board Meetings   |               |
|------------------------------|-----------------|------------------|---------------|
| <b>Ryan Ouellette</b>        | Holdover        | July 24, 2023    | April 9, 2024 |
| <b>Sarah Partridge</b>       | Holdover        | August 23, 2023  | June 5, 2024  |
| <b>Vanessa Angelo Holley</b> | 5/21/2027       | October 11, 2023 |               |

# Board Directory and Meeting Dates (Continued)

## Boxing & Wrestling Commission

| Board Member                | Term Expiration | Board Meetings     |                |
|-----------------------------|-----------------|--------------------|----------------|
| Ryan Fennelly, <i>Chair</i> | 9/20/2026       | September 25, 2023 | April 29, 2024 |
| Kimberly McBrine            | 7/15/2025       | October 16, 2023   | June 17, 2024  |
| David George                | 7/15/2026       | November 27, 2023  |                |
| Michael Dyer                | 10/4/2026       | January 8, 2024    |                |
|                             |                 | February 5, 2024   |                |
|                             |                 | March 11, 2024     |                |

## Chiropractic Examiners

| Board Member                              | Term Expiration | Board Meetings    |                  |
|---|-----------------|-------------------|------------------|
| Tamara L. Lovelace, <i>Chair</i>          | 8/24/2027       | July 13, 2023     | February 1, 2024 |
| Denise M. Pickowicz, <i>DC, Secretary</i> | 8/24/2027       | September 7, 2023 | March 7, 2024    |
| Lawrence A. Patten, <i>Public Member</i>  | Holdover        | October 5, 2023   | May 2, 2024      |
| David C. Lundgren, <i>DC</i>              | 8/24/2025       | November 9, 2023  | June 6, 2024     |
| Stephanie Ryan, <i>DC</i>                 | 8/24/2025       | December 7, 2023  |                  |
|   |                 | January 4, 2024   |                  |

## Dental Examiners

| Board Member                                | Term Expiration | Board Meetings     |
|---|-----------------|--------------------|
| Puneet Kochhar, <i>DMD, Chair</i>           | 7/15/2025       | July 10, 2023      |
| H.J. Ludington, <i>DMD</i>                  | 4/5/2026        | August 7, 2023     |
| Jay A. Patel, <i>DMD</i>                    | Holdover        | September 11, 2023 |
| Daniel H. De Tolla, <i>DDS, MD</i>          | 8/12/2026       | October 2, 2023    |
| Mark D. Abel, <i>DMD</i>                    | 7/15/2027       | November 6, 2023   |
| Roger A. Achong, <i>DMD</i>                 | 7/26/2029       | December 4, 2023   |
| Virginia Kapetanakis Moore, <i>RHD</i>      | Holdover        | January 8, 2024    |
| Angela Boyle, <i>RHD</i>                    | 7/26/2028       | February 5, 2024   |
| Linda Tatarczuch, <i>MSW, Public Member</i> | Holdover        | March 4, 2024      |
|   |                 | May 6, 2024        |
|   |                 | April 1, 2024      |





# Board Directory and Meeting Dates (Continued)

## Dietitians

| Board Member                        | Term Expiration | Board Meetings   |                  |
|-------------------------------------|-----------------|------------------|------------------|
| <b>Abby L. Savard, Chair</b>        | 12/6/2025       | July 14, 2023    | February 2, 2024 |
| <b>Courtney L. (Eaton) Costello</b> | 12/6/2026       | August 18, 2023  | March 8, 2024    |
| <b>Allison M. Bradley</b>           | 12/6/2026       | October 13, 2023 | May 10, 2024     |
|                                     |                 | December 8, 2023 |                  |

## Electricians

| Board Member   | Term Expiration | Board Meetings     |                  |
|--|-----------------|--------------------|------------------|
| <b>Matthew C. Connors, Master Electrician, Chair</b> | 6/30/2027       | July 11, 2023      | December 5, 2023 |
| <b>Michael Palmeri, Master Electrician</b>           | 7/1/2025        | July 28, 2023      | January 9, 2024  |
| <b>Henry J. Szumiesz, Journeyman Electrician</b>     | Holdover        | August 1, 2023     | February 6, 2024 |
| <b>William J. Infantine, Public Member</b>           | 10/28/2026      | August 9, 2023     | March 5, 2024    |
| <b>Dexter Robblee, Public Member</b>                 | Holdover        | September 12, 2023 | April 2, 2024    |
| <b>Philip Robert Biron, State Fire Marshall</b>      | N/A             | October 3, 2023    | May 7, 2024      |
|  |                 | November 7, 2023   | June 4, 2024     |

## Electrologists

| Board Member      | Term Expiration | Board Meetings |
|-------------------|-----------------|----------------|
| <b>Penny Aube</b> | 5/21/2027       |                |

## Family Mediators

| Board Member                         | Term Expiration | Board Meetings   |
|--------------------------------------|-----------------|------------------|
| <b>Honorable David Burns, Chair</b>  | 10/23/2026      | November 7, 2023 |
| <b>Rebecca C. Morley, Vice Chair</b> | 1/27/2025       | January 18, 2024 |
| <b>Cheryl A. Rocha</b>               | 9/6/2025        | March 21, 2024   |
| <b>Briana M. Coakley</b>             | 9/6/2025        | May 16, 2024     |
|                                      |                 | June 20, 2024    |



# Board Directory and Meeting Dates (Continued)

## Foresters

| Board Member                               | Term Expiration | Board Meetings   |
|--|-----------------|------------------|
| Steven S. Roberge, <i>Public Forester</i>  | Holdover        | August 30, 2023  |
| Richard R. Roy, <i>Industrial Forester</i> | 8/22/2028       | October 9, 2023  |
| Patrick E. Kenney, <i>Private Forester</i> | 8/22/2025       | November 1, 2023 |
| Colleen M. O'Neill, <i>Public Member</i>   | 8/22/2028       | December 7, 2023 |
| Ann W. Davis, <i>Public Member</i>         | Holdover        | January 17, 2024 |
|  |                 | May 29, 2024     |

## Funeral Directors and Embalmers

| Board Member                             | Term Expiration | Board Meetings     |                  |
|--|-----------------|--------------------|------------------|
| Vincent A. Baiocchetti III, <i>Chair</i> | 11/25/2026      | July 11, 2023      | December 5, 2023 |
| Eric P. Rochette                         | 6/13/2025       | July 28, 2023      | January 9, 2024  |
| Matthew J. Roan                          | 6/13/2027       | August 1, 2023     | February 6, 2024 |
| Ryann C. Healy                           | 6/13/2028       | August 9, 2023     | March 5, 2024    |
| Susan J. Hopkins                         | Holdover        | September 12, 2023 | April 2, 2024    |
|  |                 | October 3, 2023    | May 7, 2024      |
|  |                 | November 7, 2023   | June 4, 2024     |

## Genetic Counselors

| Board Member                   | Term Expiration | Board Meetings   |
|--------------------------------|-----------------|------------------|
| Lisa Demers, <i>GC Chair</i>   | Holdover        | December 1, 2023 |
| Kathryn A. Lockwood, <i>GC</i> | Holdover        | June 7, 2024     |
| Erica S. Stelmach, <i>GC</i>   | Holdover        |                  |

## Guardian ad Litem

| Board Member           | Term Expiration | Board Meetings    |
|------------------------|-----------------|-------------------|
| Jennifer Dassau        | 6/5/2025        | November 17, 2023 |
| Jay Buckey             | N/A             | January 19, 2024  |
| Hon Mary Jane Wallner  | 12/4/2024       | March 15, 2024    |
| Caroline Delaney       | 11/18/2025      |                   |
| Judge Henrietta Luneau | Holdover        |                   |



# Board Directory and Meeting Dates (Continued)

## Home Inspectors

| Board Member                         | Term Expiration | Board Meetings     |
|--------------------------------------|-----------------|--------------------|
| James Gray, <i>Chair</i>             | 12/18/2025      | July 25, 2023      |
| Nicholas Jette, <i>Vice Chair</i>    | 12/18/2026      | September 20, 2023 |
| Perry C. Lemay                       | 12/18/2026      | October 19, 2023   |
| Jared Piotrowski                     | 12/18/2025      | December 14, 2023  |
| Lee F. Carroll, <i>Public Member</i> | Holdover        | January 24, 2024   |
| Damon E. Burt, <i>Public Member</i>  | Holdover        | March 19, 2024     |
| Kurtis Grasset                       | 12/18/2025      | June 19, 2024      |

## Land Surveyors

| Board Member                           | Term Expiration | Board Meetings    |
|--|-----------------|-------------------|
| Joseph M. Wichert, <i>Chair</i>        | 2/3/2025        | September 7, 2023 |
| Michael R. Dahlberg, <i>Vice Chair</i> | 8/12/2028       | November 9, 2023  |
| William J. Doucet                      | Holdover        | January 18, 2024  |
| Timothy A. Peloquin                    | Holdover        | May 9, 2024       |

## Landscape Architects

| Board Member                  | Term Expiration | Board Meetings    |
|-------------------------------|-----------------|-------------------|
| R. Gordon Leedy, <i>Chair</i> | Holdover        | August 8, 2023    |
| Leo F. Urban                  | 8/9/2026        | November 29, 2023 |
| Gregory P. Rusnica            | Holdover        | January 10, 2024  |
| Katherine A. Weiss            | 8/23/2027       | January 24, 2024  |
|                               |                 | March 15, 2024    |
|                               |                 | May 9, 2024       |

## Massage Therapists

| Board Member  | Term Expiration | Board Meetings  |
|---------------|-----------------|-----------------|
| Doreen Rossi  | Holdover        | January 8, 2024 |
| Heather Pearl | 10/26/2026      | June 18, 2024   |



# Board Directory and Meeting Dates (Continued)

## Mechanical

| Board Member                                  | Term Expiration | Board Meetings    |
|---|-----------------|-------------------|
| Jesse Doucette, <i>Fuel Gas Fitter, Chair</i> | Holdover        | August 8, 2023    |
| Joseph Nash, <i>Master Plumber</i>            | 8/9/2026        | November 29, 2023 |
| Elisha Cole, <i>Master Plumber</i>            | Holdover        | January 10, 2024  |
| Peter Kendrigan, <i>Public Member</i>         | 8/23/2027       | January 24, 2024  |
| Michael W. Harrison, <i>Heating Installer</i> |                 | March 15, 2024    |
|   |                 | May 9, 2024       |

## Medical Imaging and Radiation Therapy

| Board Member                   | Term Expiration | Board Meetings     |
|--------------------------------|-----------------|--------------------|
| Brandy C. Cusson, <i>Chair</i> | Holdover        | September 28, 2023 |
| Catherine S. Soucy             | 8/23/2027       | November 16, 2023  |
| Winslow E. Whitten             | Holdover        | March 21, 2024     |
|                                |                 | May 20, 2024       |

## Medical Technicians

| Board Member   | Term Expiration | Board Meetings |
|----------------|-----------------|----------------|
| Keri A. Grande | Holdover        |                |

## Medicine

| Board Member                        | Term Expiration | Board Meetings    |               |
|-------------------------------------|-----------------|-------------------|---------------|
| Jonathan Eddinger, <i>MD, Chair</i> | 12/3/2026       | July 5, 2023      | April 3, 2024 |
| Emily R. Baker                      | Holdover        | July 21, 2023     | May 1, 2024   |
| Richard G. Kardell, <i>D.O.</i>     | 5/12/2025       | August 2, 2023    | May 20, 2024  |
| David J. Goldberg                   | 4/21/2026       | September 6, 2023 | June 5, 2024  |
| Beatrice Engstrand                  | 4/21/2025       | October 4, 2023   |               |
| Nina C. Gardner                     | 10/14/2026      | November 1, 2023  |               |
| Marc L. Bertrand                    | 12/3/2026       | December 6, 2023  |               |
| Daniel Frazee                       | 4/21/2028       | January 10, 2024  |               |
| Linda M. Tatarczuch                 | 2/7/2027        | January 29, 2024  |               |
| Jonathan Ballard, <i>MD</i>         | N/A             | February 1, 2024  |               |
|                                     |                 | February 7, 2024  |               |
|                                     |                 | March 6, 2024     |               |

# Board Directory and Meeting Dates (Continued)

## Mental Health

| Board Member                                 | Term Expiration | Board Meetings     |                |
|--|-----------------|--------------------|----------------|
| Samuel Rosario, <i>LICSW Chair</i>           | 10/31/2025      | July 21, 2023      | March 1, 2024  |
| Amy Alletzhauer, <i>LPP</i>                  | 10/31/2024      | August 18, 2023    | March 15, 2024 |
| Lara Gruner-Orf, <i>LCMHC</i>                | 10/31/2025      | September 15, 2023 | April 5, 2024  |
| Kristin Grasso, <i>LMFT</i>                  | 10/31/2026      | October 17, 2023   | April 19, 2024 |
| Christina A. Gribben, <i>Public Member</i>   | 10/31/2025      | December 15, 2023  | May 17, 2024   |
| Deborah A. Robinson, <i>Public Member</i>    | 9/27/2024       | January 19, 2024   | June 21, 2024  |
| Rebecca Bemis                                | 10/2/2025       | February 9, 2024   | June 28, 2024  |
| Courtney Porter, <i>School Social Worker</i> | 10/19/2025      | February 16, 2024  |                |

## Midwifery Council

| Board Member                           | Term Expiration | Board Meetings    |              |
|--|-----------------|-------------------|--------------|
| Heidi F. Rinehart, <i>MD</i>           | Holdover        | July 14, 2023     | May 15, 2024 |
| Mark D. Carney, <i>MD</i>              | Holdover        | August 11, 2023   |              |
| Kathryn Hartwell, <i>NHCM, Chair</i>   | Holdover        | September 7, 2023 |              |
| Sherry A. Stevens, <i>NHCM</i>         | Holdover        | October 13, 2023  |              |
| Elizabeth Gaby, <i>NHCM</i>            | 11/10/2025      | December 8, 2023  |              |
| Martha Testerman, <i>Public Member</i> | 9/28/2025       | January 25, 2024  |              |
|  |                 | February 22, 2024 |              |

## Natural Scientists

| Board Member                | Term Expiration | Board Meetings    |              |
|-----------------------------|-----------------|-------------------|--------------|
| James H. Long               | 6/30/2025       | July 26th, 2023   | May 23, 2024 |
| Gregory W. Howard           | 6/30/2026       | August 23, 2023   |              |
| Damon E. Burt, <i>Chair</i> | Holdover        | October 11, 2023  |              |
| Christopher Albert          | Holdover        | November 29, 2023 |              |
| Abigail Thompson Fopiano    | Holdover        | February 14, 2024 |              |
|                             |                 | May 15, 2024      |              |





# Board Directory and Meeting Dates (Continued)

## Naturopathic Board of Examiners

| Board Member                               | Term Expiration | Board Meetings   |
|--|-----------------|------------------|
| Glee Corsetti-Hooper, <i>Public Member</i> | Holdover        | July 31, 2023    |
| Candice Scholl, <i>NP</i>                  | 12/18/2024      | October 30, 2023 |
| Erik Nelson, <i>NP, President</i>          | 5/8/2028        | March 25, 2024   |
| David Olarsch, <i>NP</i>                   | 12/8/2023       |                  |
| Bert Mathieson, <i>NP</i>                  | 6/19/2024       |                  |

## Nursing

| Board Member                             | Term Expiration | Board Meetings                     |
|--|-----------------|------------------------------------|
| Dwayne Thibeault, <i>APRN</i>            | 5/10/2025       | July 27, 2023      June 6, 2024    |
| Joshua Dion, <i>APRN</i>                 | 5/15/2027       | August 22, 2023      June 20, 2024 |
| Matthew Kitsis, <i>RN</i>                | 5/10/2027       | August 24, 2023      June 27, 2024 |
| Wendy Stanley Jones, <i>RN</i>           | 5/10/2025       | September 28, 2023                 |
| Bette Bogdan, <i>RN</i>                  | 5/10/2027       | October 26, 2023                   |
| Michele Melanson-Schmitt, <i>RN</i>      | 5/11/2025       | November 16, 2023                  |
| Huyen L. Fowler, <i>LPN</i>              | 5/10/2027       | December 21, 2023                  |
| Maureen Murtagh, <i>LPN</i>              | 11/16/2024      | January 16, 2024                   |
| Melissa M. Tuttle, <i>LNA</i>            | 10/24/2025      | January 25, 2024                   |
| Melissa A. Underhill, <i>LNA</i>         | 10/24/2025      | February 22, 2024                  |
| Heather M. Pearl, <i>LNA</i>             | 11/29/2026      | March 7, 2024                      |
| Jennifer Thibeault, <i>Public Member</i> | 12/21/2024      | March 28, 2024                     |
| Samantha L. O'Neill, <i>Chair</i>        | 5/10/2027       | April 25, 2024                     |
|  |                 | May 9, 2024                        |
|  |                 | May 23, 2024                       |





# Board Directory and Meeting Dates (Continued)

## Nursing Home Administrators

| Board Member                    | Term Expiration | Board Meetings    |
|---------------------------------|-----------------|-------------------|
| Lynn Naves Carpenter            | Holdover        | August 23, 2023   |
| David J. Ross                   | 2/6/2025        | October 10, 2023  |
| Meghan C. Linehan               | Holdover        | November 20, 2023 |
| Heather M. Moquin               | Holdover        | December 13, 2023 |
| Anthony Linardos, <i>R. Ph.</i> | Holdover        | February 27, 2024 |
| Mark J. Bonica, <i>Ph. D.</i>   | Holdover        | April 23, 2024    |
| Anne L. Howe, <i>RN</i>         | Holdover        | June 25, 2024     |

## Occupational Therapy

| Board Member                   | Term Expiration | Board Meetings                         |
|--------------------------------|-----------------|--|
| Sarah L. Hinkley, <i>Chair</i> | 1/8/2024        | August 28, 2023      March 19, 2024    |
| Kimberly Shurtleff             | 1/8/2026        | September 25, 2023      March 25, 2024 |
| Traci Johnson                  | Holdover        | October 30, 2023      May 20, 2024     |
| Nicole L. Quartulli            | 3/4/2025        | December 18, 2023      June 24, 2024   |

## Optometry

| Board Member                    | Term Expiration | Board Meetings                      |
|---------------------------------|-----------------|-------------------------------------|
| Janet I. Aug, <i>OD</i>         | 7/1/2027        | August 8, 2023      March 12, 2024  |
| Michael Gordon, <i>OD</i>       | 7/1/2028        | September 19, 2023      May 7, 2024 |
| Christine C. Donahue, <i>OD</i> | 7/1/2024        | November 14, 2023                   |
| Scott M. Krauchunas, <i>OD</i>  | 7/1/2025        | January 9, 2024                     |



# Board Directory and Meeting Dates (Continued)

## Pharmacy

| <b>Board Member</b>            | <b>Term Expiration</b> | <b>Board Meetings</b> |                   |
|--------------------------------|------------------------|-----------------------|-------------------|
| <b>Robert Theriault, R.Ph.</b> | 9/6/2028               | July 19, 2023         | December 20, 2023 |
| <b>David Rochefort, R.Ph.</b>  | 9/6/2026               | August 16, 2023       | January 12, 2024  |
| <b>Eric Lessard, R.Ph.</b>     | 9/6/2026               | August 28, 2023       | January 17, 2024  |
| <b>Karl V. Peicker, R.Ph.</b>  | 10/21/2024             | September 27, 2023    | February 21, 2024 |
| <b>Purvi Patel, R. Ph.</b>     | 9/6/2028               | October 18, 2023      | March 20, 2024    |
|                                |                        | November 3, 2023      | April 17, 2024    |
|                                |                        | November 15, 2023     | May 22, 2024      |
|                                |                        | December 7, 2023      | June 19, 2024     |

## Physical Therapy

| <b>Board Member</b>                     | <b>Term Expiration</b> | <b>Board Meetings</b> |                   |
|---|------------------------|-----------------------|-------------------|
| <b>Robert P. Worden, PT Asst.</b>       | 1/8/2025               | July 13, 2023         | January 16, 2024  |
| <b>Jennifer A. Carrier, PT</b>          | 1/8/2027               | July 18, 2023         | February 20, 2024 |
| <b>Nicole Lavoie, PT</b>                | 1/8/2026               | August 15, 2023       | March 19, 2024    |
| <b>Richard P. Riddle, Public Member</b> | 9/16/2025              | September 19, 2023    | April 16, 2024    |
|   |                        | October 17, 2023      | May 21, 2024      |
|   |                        | November 21, 2023     | June 18, 2024     |
|   |                        | December 19, 2023     |                   |

## Podiatry

| <b>Board Member</b>        | <b>Term Expiration</b> | <b>Board Meetings</b> |                |
|----------------------------|------------------------|-----------------------|----------------|
| <b>Jennifer S. Sartori</b> | Holdover               | September 13, 2023    | March 13, 2024 |
| <b>Julie M. Shaheen</b>    | Holdover               | December 13, 2023     | June 24, 2024  |



# Board Directory and Meeting Dates (Continued)

## Psychology

### Board Member

**James D. Nicholls, Psy.D., Chair**

**Sherie L. Friedrich, Psy.D.**

**Alicia M. Key, Ph.D.**

**Robert P. Walrath, Psy.D.**

**Christine R. Gauthier**

### Term Expiration

6/1/2025

6/1/2025

7/1/2026

Holdover

3/23/2025

### Board Meetings

July 7, 2023

August 4, 2023

September 8, 2023

October 6, 2023

November 3, 2023

December 1, 2023

January 5, 2024

February 2, 2024

February 12, 2024

March 1, 2024

April 5, 2024

May 3, 2024

June 7, 2024

## Real Estate Appraisers

### Board Member

**Charles F. Schubert, Chair**

**Andrew G. LeMay, Vice Chair**

**Jonathan N. Wood**

**Justin K. Macagba**

### Term Expiration

Holdover

8/12/2024

8/12/2025

8/12/2025

### Board Meetings

July 18, 2023

August 15, 2023

September 8, 2023

September 19, 2023

October 17, 2023

December 19, 2023

January 16, 2024

February 20, 2024

March 19, 2024

April 16, 2024

May 21, 2024

June 18, 2024

## Real Estate Commission

### Board Member

**Matthew W. Cabana**

**Ralph Valentine**

**Susan L. Doyle**

**Suzanne Brunelle, Esq**

**Stuart Arnett, Public Member**

### Term Expiration

9/15/2024

9/15/2026

Holdover

9/15/2028

9/15/2025

### Board Meetings

July 18, 2023

August 15, 2023

September 8, 2023

September 19, 2023

October 17, 2023

December 19, 2023

January 16, 2024

February 20, 2024

March 19, 2024

April 16, 2024

May 21, 2024

June 18, 2024



# Board Directory and Meeting Dates (Continued)

## Recreational Therapy

| Board Member        | Term Expiration | Board Meetings |
|---------------------|-----------------|----------------|
| Matthew S. Frye, RT | 10/26/2025      |                |

## Reflexologist, Structural Integrator & Asian Bodywork Therapists

| Board Member         | Term Expiration | Board Meetings     |
|----------------------|-----------------|--------------------|
| Aine deDanaan        | Holdover        | September 12, 2024 |
| Kelly Diamond        | 1/17/2025       |                    |
| Andrea J. Montgomery | 6/16/2025       |                    |

## Respiratory Care Practitioners

| Board Member            | Term Expiration | Board Meetings    |
|-------------------------|-----------------|-------------------|
| Sarah L. Stone, RCP     | 1/8/2026        | December 11, 2023 |
| Christy Baker-Eble, RCP | 3/4/2025        | February 28, 2024 |
| William Walden, RCP     | 5/20/2027       |                   |

## Septic System Evaluators

| Board Member                         | Term Expiration | Board Meetings   |
|--------------------------------------|-----------------|------------------|
| Michael Carbonneau Jr., <i>Chair</i> | 4/5/2027        | October 24, 2023 |
| John W. Vlk, <i>Vice Chair</i>       | 3/22/2027       | January 8, 2024  |
| Mark E. McConkey                     | 3/22/2027       | April 8, 2024    |
| Peter Rowell, <i>Public Member</i>   | Holdover        | June 28, 2024    |



# Board Directory and Meeting Dates (Continued)

## Speech Hearing Pathologists Hearing Care Providers

| Board Member                                 | Term Expiration | Board Meetings     |                   |
|--|-----------------|--------------------|-------------------|
| <b>William Flanders, Au.D., CCC-A, Chair</b> | 3/4/2026        | July 11, 2023      | February 13, 2024 |
| <b>Mary Ann Melizzi-Golja, SLP</b>           | 3/4/2025        | September 12, 2023 | April 9, 2024     |
| <b>Meredith Bergeron, SLP</b>                | 3/4/2025        | November 14, 2023  | May 14, 2024      |
| <b>Lisa Mitchell, SLP</b>                    | 3/4/2027        | December 12, 2023  | June 11, 2024     |
|  |                 | January 9, 2024    |                   |

## Veterinary Medicine

| Board Member                              | Term Expiration | Board Meetings     |                   |
|---|-----------------|--------------------|-------------------|
| <b>Jill Patronagio, DVM, President</b>    | 3/5/2025        | July 19, 2023      | February 28, 2024 |
| <b>Claire Timbas, DVM, Vice President</b> | 3/5/2026        | August 16, 2023    | March 27, 2024    |
| <b>Winfred G Krogman, DVM</b>             | 3/5/2024        | September 20, 2023 | April 24, 2024    |
| <b>Robyn Eldredge, DVM</b>                | 3/5/2027        | October 18, 2023   | May 22, 2024      |
| <b>Elaine Forst, Public Member</b>        | 10/14/2026      | November 15, 2023  | June 26, 2024     |
| <b>Selvi Lampman, DVM</b>                 | 3/5/2028        | December 20, 2023  |                   |
|   |                 | January 24, 2024   |                   |

NEW HAMPSHIRE



Office of Professional  
Licensure and Certification

7 Eagle Square, Concord, NH 03301

